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CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

Dr Gwynne Jones.
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RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR SGRIWTINI PARTNERIAETH AC ADFYWIO	PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE
DYDD MERCHER, 11 MEDI, 2019 am 9.30 o'r gloch yb	WEDNESDAY, 11 SEPTEMBER 2019 at 9.30 am
YSTAFELL BWYLLGOR 1, SWYDDFEYDD Y CYNGOR, LLANGFNI	COMMITTEE ROOM 1, COUNCIL OFFICES, LLANGFNI
Swyddog Pwyllgor	Mrs. Mairwen Hughes 01248 752516 Committee Officer

AELODAU / MEMBERS

Cynghorwyr / Councillors:-

Y Grwp Annibynnol/ The Annibynnol Group

Gwilym O. Jones (**Cadeirydd/Chair**), Dafydd Roberts

Plaid Cymru / The Party of Wales

T LI Hughes MBE, Vaughan Hughes, Alun Roberts, Margaret M. Roberts, Nicola Roberts

Annibynnwyr Môn/Anglesey Independents

Kenneth P Hughes, R LI Jones (**Is-Gadeirydd/Vice-Chair**)

Plaid Lafur Cymru/Wales Labour Party

Glyn Haynes

Aelodau Ychwanegol/Additional Members (gyda hawl pleidleisio ar faterion addysg/with voting rights in respect of educational matters)

Ms. Anest Gray Frazer (Yr Eglwys yng Nghymru/The Church in Wales), Mr Dyfed Wyn Jones (Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor – Primary Schools Sector), Mrs Llio Johnson-(Rhiant Llywodraethwyr – Sector Ysgolion Uwchradd ac ADY/Parent Governor – Secondary Schools Sector and ALN) and Mr. Keith Roberts (Yr Eglwys Babyddol Rufeinig/The Roman Catholic Church)

Aelod Cyfetholedig/Co-opted Member (Dim Hawl Pleidleisio/No Voting Rights)

Mr. Dafydd Gruffydd (Rheolwr Gyfarwyddwr/Managing Director - Menter Môn)

A G E N D A

1 APOLOGIES

2 DECLARATION OF INTEREST

To receive any declaration of interest by any Member or Officer in respect of any item of business.

3 MINUTES (Pages 1 - 10)

To submit the minutes of the following meetings:-

- Minutes of the meeting held on 13 June, 2019
- Minutes of the special meeting held on 11 July, 2019

4 MONITORING OF SOCIAL SERVICES CONTRACTS (Pages 11 - 26)

To submit a report by the Director of Social Services.

5 SAFEGUARDING ARRANGEMENTS (SOCIAL SERVICES) (Pages 27 - 82)

To submit a report by the Director of Social Services.

6 SCHOOLS' PROGRESS REVIEW PANEL : PROGRESS REPORT (Pages 83 - 98)

To submit a report by the Director of Education, Skills and Young People

7 WORK PROGRAMME (Pages 99 - 114)

To submit a report by the Scrutiny Manager.

PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE

Minutes of the meeting held on 13 June 2019

- PRESENT:** Councillor Gwilym O Jones (Chair)
Councillor Glyn Haynes (Vice-Chair)
- Councillors T LI Hughes MBE, K P Hughes, Vaughan Hughes,
R LI Jones, Alun Roberts, Dafydd Roberts,
Margaret Murley Roberts.
- Mr Keith Roberts – The Roman Catholic Church,
Mr Dafydd Gruffydd – Managing Director – Medrwn Môn.
- Leader of the Council – Councillor Llinos M Huws (for item 7);
Councillor Bob Parry OBE FRAGS – Portfolio Holder for Highways,
Property & Waste (for item 5);
Councillor R Meirion Jones – Portfolio Holder for Education, Youth,
Libraries & Culture (for item 6).
- Other Members of the County Council invited as regards to
Item 5**
- Councillors John Griffith, J Arwel Roberts, Dafydd R Thomas,
Robin Williams.
- IN ATTENDANCE:** Assistant Chief Executive (Partnerships, Community & Service
Improvements),
Head of Function (Resources)/Section 151 (for item 5),
Acting Head of Highways, Property & Waste (for item 5),
Chief Waste Management Officer (ME) (for item 5),
Head of Learning (for item 6);
Head of Democratic Services,
Committee Officer (MEH).
- APOLOGIES:** Councillors Eric W Jones, Alun Mummery (***Other Members of the
County Council invited as regards to Item 5***)
- ALSO PRESENT:** Senior Manager (FEE) – Additional Learning Needs and Inclusion
Service for Gwynedd and Anglesey (for item 6);
Public Services Board Programme Manager (Gwynedd &
Anglesey) (NH) (for item 7).

The Chair said that Mr Geraint Roberts, Scrutiny Officer will be leaving his post at the end of the month and wished to thank him for his support to this Committee. Members of the Committee wished to extend their best wishes to Mr. Roberts.

1 APOLOGIES

As noted above.

2 DECLARATION OF INTEREST

None received.

3 MINUTES

The minutes of the following meetings were confirmed:-

- Minutes of the meeting held on 9 April, 2019.
- Minutes of the meeting held on 14 May, 2019 (Election of Chair and Vice-Chair).

4 EXCLUSION OF THE PRESS AND PUBLIC

It was **RESOLVED** to adopt the following:-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during the discussion on the following item as it may involve the likely disclosure of exempt information as defined in Paragraph 12A of the said Act and in the attached Public Interest Test.”

5 WASTE MANAGEMENT AND STREET CLEANING CONTRACT

Submitted – a joint report by the Head of Function (Resources)/Section 151 Officer and the Acting Head of Highways, Property and Waste in respect of proposal to procure a new waste collection and street cleansing contract from 5 April, 2021.

Detailed discussion was undertaken on the options within the report to secure that the Waste Management and Street Cleaning Contract meets the Council’s current and future needs.

It was **RESOLVED** to note the options contained within the report.

ACTION : To forward the recommendation to the Executive at its meeting to be held on 17 June, 2019.

Councillor Glyn Haynes did not vote as regards to Item 5.

6 GWYNEDD AND ANGLESEY ADDITIONAL LEARNING NEEDS PARTNERSHIP

Submitted – a report by the Head of Learning in relation to progress of pupils through the Additional Learning Needs partnership which has come into force since September 2017.

The Portfolio Holder for Education, Youth, Libraries & Culture reported that the new Additional Learning Needs and Inclusion Service for Gwynedd and Anglesey was

implemented in September 2017 and this reports highlights the progress of pupils within the service.

The Senior Manager (FEE) – Additional Learning Needs and Inclusion Service for Gwynedd and Anglesey (ALN & I) reported that the ALN & I Service focused on schools in Anglesey during last year. The Teams within the Service have assessments in place in order to report on the progress of pupils receiving support by the Service. It was noted that the level of affordability by the ALN & I Service has resulted in comparing the processes followed at the beginning of the year and in May 2019, 52% of schools have demonstrated an improvement in their ALN processes and provision. The schools are able to demonstrate appropriate processes and provision to a good standard in May 2019 was recorded at 89%, which is an improvement on the previous RAG process. She noted that all the services within the ALN and Inclusion are able to demonstrate contributions to developing the quality of provision through their training delivery and transference of skills (shown at Appendix 3 – 7 attached to the report) and have processes to ensure that the information is embedded within the schools. She further said that in May 2019, a Service Questionnaire was sent out to schools in Gwynedd and Anglesey as regards as to whether the provision afforded to by the ALN and Inclusion Service was addressing the needs of schools. It was noted that the return rate was very low but it was evident from the responses that the ALN & I service needs to improve the way it communicates with schools, pupils and their families. The Officer further said that a positive response was received as to the work of the ALN & I Service Teams who visit schools and the worthwhile benefit the pupils receives from the Service.

Reference was made to the Additional Learning Needs and Tribunal Act Wales (2018) and the work undertaken to meet the demands of the Act when it comes into force in September 2020. In April 2018 an Initial Readiness Survey was completed with the Authority and the Regional ALN Transformation Lead (Welsh Government). When the survey is repeated in July 2019, it is expected that the areas within the development will have shown sufficient progress to be considered to be within the 'safe' category.

The Committee considered the report and raised the following matters:-

- Clarification was sought as to the working relationship between Anglesey schools and the ALN & I Service in general and to assure that schools are able to help pupils, depended on specific needs, before referral to the ALN & I Service. The Senior Manager (FEE) – ALN & I Service responded that it is important that the ALN & I staff are able to be sustained and to be able to afford and develop a good relationship with the schools and pupils. Schools have been afforded training through the 'Tier 2' training facility which addresses work required before referral to the ALN & I Service;
- Reference was made as to the previous challenges faced when requiring the Health Board's input as regards to a child referred to the ALN & I Service. The Senior Manager (FEE) – ALN & I Service responded that the Health Board is well represented within individual planning meetings and Language and Speech Therapist also attend if required. She further said that as part of the Additional Learning Needs and Tribunal Act Wales (2018) there will be an

expectation that a response from the Health Services will be required within a short time framework;

- Reference was made that Quality Officers have a range of responsibilities and questions were raised as to whether the Quality Officers are responsible when timelines are not met when dealing with a child with specific needs. The Senior Manager (FEE) – ALN & I Service responded that the Quality Officers are responsible for the ‘mapping’ of schools as regards to consistency and monitoring provisions afforded within schools;
- Clarification was sought as to the challenges faced by the ALN & I Service as regards to the new Additional Learning Needs and Tribunal Act Wales (2018). The Senior Manager (FEE) – ALN & I Services responded that the ‘welfare’ of a child/pupil is welcomed within the new Act and especially within secondary school pupils. She further said that providing for the age group 0-3 years old will be a challenge for the service as it will need to gauge whether an ALN & I provision is to be provided before a child starts in primary school. It was also expressed that the age group 16-25 will be a new age group the service will face within the new educational curriculum.

It was RESOLVED to accept the report.

ACTION : To receive an update report on the ALN & I Service in November 2019.

7 PUBLIC SERVICES BOARD – DRAFT ANNUAL REPORT

Submitted – the Draft Annual Report 2018/19 of the Public Services Board.

The Leader of the Council said that public organisations in Gwynedd and Anglesey have agreed to work together under the Well-being of the Future Generations Act (2015) through the Gwynedd and Anglesey Public Services Board. During the last 12 months the Public Services Board and its associated Sub-Groups have operated in line with the five national sustainable development principles as noted within the report. It was noted that the Public Services Board has agreed through the Well-being Plan to add two principles that are important to the residents of both Gwynedd and Anglesey i.e. The Welsh language and equality. The Leader noted that this Scrutiny Committee is part of the consultation process as regards to the Public Services Board’s Draft Annual Report. Under the Welsh language priority the Board has established a project namely ‘ARFER’ which is to enhance the use of the Welsh language within the organisations associated within the Public Services Board. The Leader further referred that the ‘Homes for Local People’ Sub-Group has agreed to incorporate the Housing Association Groups within the Group. The Sub-Group is now focusing on innovative housing schemes. It is anticipated that it can lead to increased energy efficiency, a positive impact on climate change and on fuel poverty. The Managing Director of Menter Môn expressed that Menter Môn has an innovative Smart Homes project and ascertained whether Menter Môn’s input can be incorporated into the ‘Homes for Local People’ Sub Group.

Following a question and answer session it was **RESOLVED to accept the Public Services Board Draft Annual Report.**

ACTION : As above.

8 MEMBERSHIP OF THE FINANCE SCRUTINY PANEL

Submitted – a report by the Scrutiny Manager with regard to nomination of one Member of the Partnership and Regeneration Scrutiny Committee to serve on the Finance Scrutiny Panel.

It was RESOLVED to appoint Councillor Glyn Haynes to serve on the Finance Scrutiny Panel.

ACTION : As noted above.

9 WORK PROGRAMME

Submitted – a report by the Scrutiny Manager on the Committee's Work Programme to July 2019.

It was RESOLVED to note the Work Programme to July 2019.

ACTION : As above.

**COUNCILLOR GWILYM O JONES
CHAIR**

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PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE

Minutes of the special meeting held on 11 July 2019

- PRESENT:** Councillor Gwilym O Jones (Chair)
Councillor Glyn Haynes (Vice-Chair)
- Councillors K P Hughes, Vaughan Hughes, Alun Roberts,
Dafydd Roberts and Margaret M Roberts.
- Councillor Llinos M Huws – Leader of the Council and Portfolio
Holder for Social Services
- IN ATTENDANCE:** Chief Executive,
Interim Director of Social Services,
Scrutiny Manager,
Committee Officer (MEH).
- APOLOGIES:** Councillors Trefor LI Hughes, Nicola Roberts.
- Mrs Anest Gray Frazer - The Church in Wales,
Mr Dafydd Gruffydd - Menter Môn
Mr Keith Roberts - The Roman Catholic Church.
- ALSO PRESENT:** None
-

1 APOLOGIES

As noted above.

2 DECLARATION OF INTEREST

None received.

3 NORTH WALES PARTNERSHIP BOARD ANNUAL REPORT (PART 9) - 2018/19

Submitted – a report by the Interim Director of Social Services in relation to the above.

The Leader of the Council and Portfolio Holder for Social Services said that it is a requirement within Part 9 of the Social Services and Well-being (Wales) Act 2014 that each Regional Partnership Board prepares, publishes and submits its annual report to Welsh Government (a copy of the report was attached as Appendix 1 of the report). She noted that the purpose of Part 9 of the Act is to improve outcomes and well-being of people, as well as improving the efficiency and effectiveness of service delivery. The key aims of the Board are to encourage co-operation, partnership and integration which is noted within the report. She further said that

during 2018/19 the Health Board reviewed and strengthened its representation on the North Wales Regional Partnership Board with seven representatives on the Board. The Act also requires that local authorities make arrangements to promote co-operation with their relevant partners and others, in relation to adults with needs for care and support, carers and children. It places a duty on relevant partners to co-operate with, and provide information to, the local authorities for the purposes of their social services functions. The Portfolio Holder said that the most important matter that the Regional Partnership Board has taken advantage of this year is the Healthier Wales funding afforded by Welsh Government to transform the way health and social care is delivered. She noted that the North Wales Regional Partnership Board has submitted four bids to Welsh Government which have all been successful in securing funding.

The Leader of the Council further said that the Regional Partnership Board has approved a North Wales Learning Disability Strategy together with regional strategy for Carers in partnership with carers, carers' organisations and partners.

The Committee considered the report and raised the following main matters:-

- Clarification was sought as to whether it would have been more appropriate for two Partnership Boards to have been established across Wales as it seemed that the membership of these Boards is extensive. The Interim Director of Social Services responded that the Partnership Boards have been established on the footprint of the Health Boards in accordance with current regulations;
- Reference was made as to how the Regional Partnership Board contributes to local partnership working. The Interim Director of Social Services responded that the Regional Partnership Board has a strategic role and aims to steer progress. The transformation grant funding, i.e. ICF funding from Welsh Government is filtered through the Regional Partnership Board with Anglesey receiving £1.2m revenue funding which funds amongst other things the Nightowls scheme; Cartrefi Clud Môn; Minor Injury Units; Palliative Care Unit at Penrhos Stanley Hospital, Holyhead; Llawr y Dref, Llangefni project; Individuals with Learning Difficulties. He further said that £13m will be afforded through the Parliamentary Review funding and it is imperative that Anglesey County Council ensures the best benefit of these resources to local residents;
- Questions raised as to what plans are in place to develop pooled local authority budgets. The Interim Director of Social Services responded that this year a process for pooling budgets has been agreed which is essentially an information collecting exercise with Denbighshire County Council leading on the exercise;
- Reference was made to a statement within the Annual Report i.e. *'whole system change and reinvestment of resources to a preventative model that promotes good health and well-being and draws effectively on evidence of what works best'*. Questions were raised whether there was funding available to support such a model. The Interim Director of Social Services responded that the Regional Partnership Board's aim is to guide investment of grant funding in order to support transformation and enable people to be able to source services within their local communities wherever possible and reduce escalation in individuals needs for services.

It was RESOLVED to note the work and progress in 2018/19 of the North Wales Regional Partnership Board.

ACTION : As noted above.

4 EXCLUSION OF THE PRESS AND PUBLIC

It was RESOLVED to adopt the following:-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during the discussion on the following item as it may involve the likely disclosure of exempt information as defined in Paragraph 12A of the said Act and in the attached Public Interest Test.”

5 RE-TENDERING OF SUPPORTED LIVING SERVICES (LEARNING DISABILITIES)

Submitted – a report by the Interim Director of Social Services in respect of the re-tendering process of the Supported Living Services (Learning Disabilities).

Detailed discussion was undertaken on the options and the effect of individuals within the Supported Living Services and considerations was given to the efficiency and value for money as regards to the re-tendering process.

It was RESOLVED to recommend to the Executive that the current service provision for Supported Living Services (Learning Disabilities) be retendered.

ACTION: As noted above.

The meeting concluded at 3.00 pm

**COUNCILLOR GWILYM O JONES
CHAIR**

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ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Partnership and Regeneration Scrutiny Committee
Date:	11 th of September 2019
Subject:	Social Services Monitoring Arrangements
Purpose of Report:	Scrutinise Monitoring Arrangement in Social Services.
Scrutiny Chair:	Cllr. Gwilym O Jones
Portfolio Holder(s):	Cllr Llinos Medi Huws
Head of Service:	Alwyn Jones – Interim Director of Social Services Fon Roberts – Interim Deputy Director of Social Services
Report Author: Tel: Email:	Dafydd Bulman - Strategic Transformation a Business Manager 01248 752013 DafyddBulma@ynysmon.gov.uk Bethan Williams – Contract Manager 01248 752013 BethanWilliams@ynysmon.gov.uk
Local Members:	Relevant to all members

1 - Recommendation/s
That the Scrutiny committee give consideration to the contract monitoring arrangements Adults and Children and Family currently have in place with details of further review.

2 – Link to Council Plan / Other Corporate Priorities
Support vulnerable adults and families to keep them safe, healthy and as independent as possible.

3 – Guiding Principles for Scrutiny Members
To assist Members when scrutinising the topic:-
3.1 Impact the matter has on individuals and communities [focus on customer/citizen]
3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]
3.3 A look at any risks [focus on risk]
3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]
3.5 Looking at plans and proposals from a perspective of:
<ul style="list-style-type: none"> • Long term • Prevention • Integration • Collaboration

- Involvement

4 - Key Scrutiny Questions

1. The report discusses contract monitoring arrangements for social care. What is the total value of these social care contracts for children and adult services?
2. How does the contracts monitoring framework reinforce the requirements of the Social Services and Wellbeing Act?
3. How does the Service propose to increase its contract monitoring function to include internal provision and within current capacity?
4. What risks are there for Social Services?

5 – Background / Context

Social Care Monitoring report

1. PURPOSE OF THE REPORT

The purpose of the report is to provide Members with information on contract monitoring arrangements within Social Care.

2. EXECUTIVE SUMMARY

Social Care Contracts Team has in place an established contract-monitoring framework that has continued to be developed in conjunction with Providers, partner agencies such as Health, the Care Inspectorate Wales (CIW) and via collaborative working with other North Wales authorities.

As well as feedback from partner agencies, the contract monitoring framework takes into account information from:

- Service User feedback
- Carer / Relative feedback
- Care Management feedback
- Adult Safeguarding referrals
- Corporate Customer Services / complaints process
- Workforce Development Team – staff training and qualifications

The Contract Monitoring Framework is currently being reviewed in order to ensure it reflects what matters to/ what 'good' looks like for, the people who use services, as well as those involved in the delivery of care and support. Feedback from people using services, as well as family carers and paid carers has been sought, and the department intends to embed this in future monitoring processes.

Officers from the Contract Team continue to link in with regional collaborative working - supporting a number of initiatives across North Wales including:

- The North Wales Escalating Concerns process, now reviewed and known as the Quality Services: Delivering What Matters framework.
- The Regional Pre-Placement Agreement (PPA) for Residential Care continues to be developed across the North Wales. It was rolled out to providers during 2017/18 and work has been underway to develop a more co-produced agreement ensuring partnership working with care home providers to deliver quality services to Anglesey residents. A revised outcome focused specification has been drafted although implementation of a final version is currently being delayed following challenge from Care Forum Wales. The aim of the PPA is to strengthen what we expect from Providers of residential care, in terms of what is being commissioned, and what Providers are required to deliver under contract.

Social Care continues working towards the Welsh Government's 'More than Just Words', 'Mwy na geiriau': the Strategic Framework for Welsh Language Services in Health and Social Care. This framework aims to strengthen Welsh Language in health and social care services. Positive progress is being made in this regard, with the need for Welsh language services being built into service planning and delivery, and then reviewed through regular contract monitoring procedures. Feedback from residential care homes indicated that the number of Welsh speakers remained relatively consistent.

In addition, the need to comply with the Local Authority's duty under the Equality Act 2010 continues. This includes the need to ensure that all contracting organisations and the services they deliver adhere to the Authority's Equality Policies and are monitored in doing so.

The regulatory framework for the registration and inspection of care providers has been revised. The Regulation and Inspection of Social Care (Wales) Act (RISCA) came into force on 2 April 2018. Providers were required to re-register with CIW under RISCA and Officers from the Contracts Team are kept updated when re-registration of individual providers is complete.

The Contract team continues to contribute to the North Wales monthly Care Home RAG report, which provides an overview of the state of the Residential Care market by county; highlighting the number of providers under escalating concerns; the number of vacancies, etc. The North Wales RAG report is managed by the Health Board. The RAG reports are then used as both a local and regional tool for mapping the state of the wider Residential

Care market, in terms of under and over-provision, and are used to enable senior managers from across Health and Social Care to better inform the provider market of our future commissioning intentions for the

3. RECOMMENDATION

Members of the committee formulate their conclusions and recommendations based on the information in the report and the discussion at the meeting.

REASON FOR RECOMMENDATION

To ensure that all internal and externally commissioned services meet quality standards and regulatory requirements.

4. BACKGROUND INFORMATION

Social care commissions a significant proportion of its services from the Independent sector. Consequently, robust processes and procedures are in place to ensure quality services are being provided to the most vulnerable groups in Anglesey (Appendix 1). Social Care contracts with a range of registered providers to deliver statutory social care services. There are five broad categories of services:

- Residential care homes
- Domiciliary care
- Supported Living
- Direct Payments
- Fostering and Residential Placements

4.1 Residential Care Homes

There are 25 Private Care Home Providers within Anglesey who are registered to provide 590 beds across the county, (as at 31st March 2019).

At present, there are 6 vacancies across residential homes across Anglesey, which indicates there is sufficient supply of beds to meet residential demand. Figures for year 2018/19 show an average of 4 vacant beds per month (where homes have declared their vacancy returns). Recent figures show a reduction in the number of residential placements commissioned by IOACC. The number of beds commissioned by the Council remains relatively static although indications are there is a reduction, reflecting improvements in the referral process and Reablement/domiciliary care process, keeping people in their own homes in the community for longer.

Contract and Monitoring Officers have a programme of work, which includes routine monitoring of residential care homes and supporting homes within the Escalating Concerns process. During 2018/19, no homes were subject to Escalating Concerns. CIW are actively involved in the Escalating Concerns process, as are the Health Board in the

case of nursing homes. Officers are required to inform other Local Authorities when a home is placed under Escalating Concerns. Information is not made publicly available. However, members of the public are able to obtain the latest CIW inspection report in order to understand whether there are any quality concerns.

Officers from the Council continue to work on supporting providers with thematic issues across residential care homes such as improvements for activities for residents, improvements in person-centred care planning and increased provision for and awareness of dementia care. Significant improvements have been made within Residential Care Homes in terms of achieving and evidencing the 9 specific outcomes noted within the monitoring framework. (Appendix 2 and 2.1 demonstrate improvements against the outcome scorings for each Residential Home for the monitoring cycles of 2015 and 2018.)

4.1.1 Engagement Mechanisms for Residential Care Homes

A key feature of the Adult Social Care contract monitoring approach is to spend time with service users within the care homes to gain their views on the quality of the services provided. The views of carers and families are also captured via questionnaires. Peer monitoring has recently been undertaken within Residential Care Homes on Anglesey and the findings are used to explore and capture the mentors experiences with the homes, assess intervention, and perceived outcomes for residents.

In addition to undertaking questionnaires with service users, Contract Monitoring Officers spend time observing practice and staff interaction within residential care homes. This approach is especially useful for capturing the lived experience of people living with dementia, as observational methods provide invaluable information on the quality of services being provided and are essential where users lack capacity to engage meaningfully with the Contract Monitoring Officer.

The Contract team have adopted the North Wales monitoring framework, which uses more observational based work to capture provider's performance. Initial observational work has proved useful in capturing concerns and working with providers to drive up standards. The Contract Team continue to review and refine methods of capturing feedback in a way that is streamlined, and avoids duplication, and in a way which is focused on 'What Matters' to individuals and the outcomes that are being achieved for the people to whom care is being delivered.

Adult Social Care continue to respond to the Older People's Commissioner for Wales' (OPCfW) national report 'A Place to Call Home?' Positive achievement against the action plan continues to be made, especially in relation to training and advocacy. Progress has been reported back to the OPCfW, and the action plan continues to be delivered and refined in order to improve partnership working with BCUHB, training, and to better connect residential homes with their local community.

The response rate for family/relative feedback has doubled which is pleasing to note, and generally, satisfaction levels across all areas are high with the main areas for

improvement being staffing levels, activities and laundry systems. We know from experience that people living in care homes tend not to 'grumble', so it is all the more important that information is triangulated with other feedback (including Safeguarding and Monitoring Officers' findings).

4.2 Domiciliary Care Providers

Our Domiciliary care contract was re-tendered in June 2018 on a patch-based model, dividing the County into 3 patch areas and awarding each patch to one single provider. This contract model enabled providers to better manage costs through efficiencies in service delivery, providing a more localised service and improving recruitment and retention. A dedicated Transition and Monitoring Manager was appointed specifically for the transition period and has worked closely with providers until the end of March 2019. The contract has now been transferred back to the contracts team who will monitor the 3 providers against a monitoring framework in order to ensure a sustainable, high quality service.

Whilst there have been improvements in recruitment and retention during the year –there has been an increase in the number of people working in care in Anglesey compared to a reduction in 2017/18 - challenges within the sector remains. This is a UK-wide issue although Council officers remain committed to seeking local resolutions to local pressures. The Team work closely with our contracted Providers in order to understand pressures within the sector and identify solutions to help relieve those pressures. Quarterly forums are held with the Providers, to discuss issues affecting the domiciliary care market in Anglesey. Competition from other sectors of employment continues to be cited as an issue. The Council continues to work with Providers to explore how this sector can be made more attractive to potential employees in order to boost recruitment and retain existing staff. On March 5th 2019, Social Care Wales also launched a national campaign for recruitment to social care and early years, outlining that thousands more carers would be needed across Wales by 2030: <https://www.wecare.wales/>. The council is actively supporting this campaign.

The regional workforce strategy and action plan has been endorsed by the Regional Partnership Board and work is now underway across a range of stakeholders. Connections have also been made with the North Wales Economic Ambition Board (NWEAB) and the input from health and social care into the Regional Skills Partnership Board is being strengthened to increase the focus on this critical sector.

There is significant focus on the domiciliary care sector at a local, regional and national level as this presents a high risk area particularly due to the staff recruitment and retention issues and the demand for these services to enable people to remain living at home, to facilitate timely hospital discharge and provide support for carers.

4.2.1 Engagement Mechanisms for Domiciliary Care Service Users

A key feature of the Adult Social Care contract monitoring approach is to ensure service users are given the opportunity to voice their views on the quality of the services provided. Service users complete questionnaires in their own time and these are posted out to them with SAEs for returns.

4.2.2 Engagement Mechanisms for Domiciliary Care Workers

As part of the work undertaken by the Contracts Team, in monitoring standards in domiciliary care, officers engage with care staff, in order to gain their views on their experience as support workers (terms and conditions, job satisfaction etc.) their views about the quality of services provided and how service delivery impacts on their role. Both face-to-face interviews and questionnaires will be undertaken as part of the monitoring programme.

Feedback received from staff via questionnaires will be used to inform the team's monitoring approach with providers. This serves as an important means of triangulating responses and will enable Officers to pick up any concerns and gather further evidence.

4.3 Supported Living Providers

At the time of reporting, Adult Social Care has contracts with 4 Supported Living Providers who are supporting up to 49 people with learning disabilities to live in their own/shared homes (16 homes – 'schemes') within Anglesey.

The 4 contracts will be re-tendered during Autumn 2019, with the new contracts to be awarded by April 2020. As part of the tender process, tenants and their families or other advocates will be involved; the Department has agreed a process with Corporate Procurement, which meets the requirements of the Council's Procurement procedures whilst being person-centred for the people being supported. The Learning Disability team has a long tradition of closely involving service users and their families in contract tenders and the selection of new providers, and it is this co-produced way of procuring services that has been most welcomed by service users and their families.

4.4 Direct Payments

The Client Finance team has a dedicated officer who is responsible for processing and administering the Council's Direct Payments scheme on behalf of the Department. The Officer has worked hard to establish a clear and robust process for handling queries; setting up systems to manage new and ongoing payments in order to streamline existing processes; making monthly payments and managing client contributions, as well as issuing and reviewing payments. These revised processes are now in place and the workload around managing Direct Payments is more manageable.

4.5 Children Services (Fostering and Residential)

On an annual basis, a desktop monitoring is done on all children services placements. This entails sending out a monitoring questionnaire to each Provider and asking for supporting documents such as rotas and training matrix, once the information is returned a report is written on each Provider. Any concerns at the time of monitoring are shared with the Service Manager. An overview report is then produced to the Head of Service. Currently children services monitoring is being undertaken over the summer months with the report submitted to service managers meeting in September. Any new provider that is currently being commissioned between the annual monitoring is asked to complete the same monitoring once a child is placed in order to gather information/intelligence before the systematic 12 months review process.

Children services currently commissioned a number of placements from the Children's Commissioning Consortium Cymru (4Cs) which has a monitoring team working as part of this consortium. Placement teams and local authority commissioners can use the Children's Commissioning Support Resource (CCSR) to identify suitable placements for children in their care by entering details of the child's requirements and running a search. In addition, Anglesey can issue placement referrals and conduct a tendering process, using CCSR to shortlist the providers who are relevant to the child's needs.

The CCSR database holds details of care settings and monitoring reports for all service providers, including residential homes and foster carers. These are continually updated by care providers and the 4C's monitoring team ensuring that CCSR provides the most up-to-date information possible.

4.6 Monitoring Capacity and Programme

Social Care has a team of 3, 1 Contract Manager, 1 Contract Officer and 1 Data and Financial Analyst who monitor the performance of external Service Providers.

It is the intention that moving forward into 2019/20 all the Department's internal services which are registered with CIW will also have their performance monitored by the Contract team. This will include internal provision of Supported Living Services, Residential care and Learning Disability day services. This will ensure that our internal services are subject to the same rigorous quality and compliance checks as our external providers.

A clear work programme approach has been implemented and adhered to in order to support the timely monitoring of commissioned Providers (Appendix 1).

- 37 Providers have had a 'full' monitoring visit within a 12-month period during 2018/19 (29 Residential/Nursing Homes including IOACC owned, 4 Supported Living Projects, 4 Day Services).
- 1 Providers (Residential Home) last had their 'full' monitoring visit between 12-18 months although all have had follow up monitoring visits during 2018/19.

The monitoring programme is dynamic and is re-prioritised to reflect any information received on the performance of a particular Provider. If more serious concerns are raised, a 'professionals' meeting will be called to allow CIW, Health, Care Managers and Contract Monitoring Officer to assess the situation. If warranted, the North Wales Escalated Concerns Procedure will be invoked and a suspension may be put in place to prevent the Provider from receiving further work until the situation has improved. If improvement is not achieved, then consideration is given to terminating the contract and transferring the service to other Providers. This is, however, a rare occurrence.

Managers will continue to review and revise the monitoring process to make better use of technology for obtaining feedback, and to streamline report writing, ensuring it is outcomes focused. Monitoring intelligence will be used to re-imagine our contract monitoring approach, ensuring that whilst the necessary statutory requirements continue to be monitored, the bulk of monitoring activity will concentrate on ensuring that 'what matters' to service users and their carers is being delivered. In addition, we will work closely with CIW to better understand where areas of duplication exist between our respective monitoring approaches, and identify areas where our monitoring can be streamlined in line with new monitoring and regulatory requirements of RISCA. We hope to be in a position to start implementing this new monitoring framework in 2020.

4.7 Qualification Levels

The qualification levels of the staff employed by Providers continue to be monitored closely. CIW require all Provider managers to be suitably qualified before they can be 'registered'. This requirement has provided an increased focus on developing suitably qualified assistant / deputy managers to be in place to support succession planning should the registered manager leave. The required standard for registration of the manager is National Vocational Qualification (NVQ) level 4 or Qualification Credit Framework (QCF) level 5.

In 2014, the Welsh Government developed a new annual return with figures to be recorded as at 31st December. This return monitors the qualification levels of providers. The census also provides information on staff turnover and the number of staff who can speak Welsh.

As of March 2015 58% (=311) of Residential Care Providers Basic Care Staff were qualified (having achieved NVQ level 2 or QCF level 3). In July 2018 this figure was 68% (=406). Of the 30 Care homes within Anglesey to complete the staffing survey all meet the 50% qualification level. It is positive to note that there is a net gain in the numbers of care workers within the sector compared to the net loss noted from the previous year.

The percentages of qualified staff have increased within the care home sector. There appears to be staff moving within care homes, thus retaining the skills within the sector and also new staff coming into domiciliary care. It is important to note that training from the Workforce Development Team is available for all Social Care staff across the county and that staff not yet qualified, may be working towards award and undertaking training.

Progress of this is monitored by officers from the Workforce Strategy and Development team.

The qualifications for health and social care staff are changing and from September 2019 a new suite of qualifications will become mandatory across Wales. This significantly reduces the range of acceptable qualifications to ensure consistency and quality of training is achieved across Wales. This sets the standard for support workers at level 2 and for the first time sees the introduction of 'exams' and increases the level of external assessment. This sits alongside the new Induction Framework for Wales and the requirement by April 2020 for the social care workforce to be registered with Social Care Wales. This is a significant move forward in recognising the professionalism, skills, responsibilities and accountabilities of this workforce.

4.8 Staff Training

Providers are monitored to ensure that their staff members are trained appropriately to support the needs of the individual service user based upon the requirements of their care plan. The required training includes health and safety related courses such as moving and handling (to 'Passport' standard), emergency first aid at work, infection control and specialist training such as stroke awareness, dementia awareness, mental health awareness, challenging behaviour, and protection of vulnerable adults. Adherence to these standards is closely monitored by the Contract Monitoring and Workforce Officers.

The 'Six Steps' Palliative Care training programme continues to be rolled out, in collaboration with Betsi Cadwaladr University Health Board and our Workforce & Development team, across residential and nursing homes. Contracts and Monitoring Officers are also undertaking the training and will be incorporating a review of the programme within the monitoring framework, in order to ensure homes are continuing to deliver quality assured and outcomes-focused end-of-life care for residents.

Social Care also continues to support Providers to access training via the 'Social Care Workforce Development Partnership', though it remains the responsibility of the Provider to ensure that their staff members are appropriately trained. Providers are also regularly sent updates on the learning and development resources available on the Social Care Wales website.

4.9 Safe Recruitment

The Safe Recruitment processes used by Providers are monitored closely by the Contract Team. This includes adherence to the Council's Safe Recruitment policy, Welsh Government regulations and NMS and the Safeguarding Vulnerable Groups Act 2006 as amended by the Protection of Freedoms Act 2012. The Local Authority continues to review the Safe Recruitment policy and the guidance to contracted services. Contracts and Monitoring Officers are working with the lead officer to develop a more robust system that will further enhance the team's ability to monitor provider's compliance with safe recruitment.

Disclosure and Barring Service (DBS):

- The Provider must ensure that any person employed (or engage as a volunteer) has an Enhanced DBS Check with a check against the Adults and/or Children's Barred List(s). The Enhanced DBS should be renewed every 3 years as a maximum and 4 years as a minimum frequency.
- Any person employed or engaged by the Provider must have their identity verified. This verification of identity must be undertaken face-to-face by a Counter-signatory (or their representative), as recommended by the DBS.
- If the DBS check highlights any offences, cautions or other information the Provider must interview the individual before they are employed or engaged, in order to undertake an appropriate risk assessment. Full records of any interviews/meetings must be kept as these may be required to be inspected by the Contract Team.
- The Provider must not employ or engage any person who is on the DBS Children's or Vulnerable Adults Barred lists to work in 'regulated activity' as this is a criminal offence.

Further checks are also carried out as follows:

- References are requested (in accordance with Regulations where applicable) and questions asked about previous disciplinary and conduct matters and whether there were ever any matters of concern.
- Qualification certificates and registration documentation (if applicable) are verified and copies taken.
- If the post is registered e.g. Social Work, to check that the individual is not currently or has been subject to any conduct investigation or hearings by the Registration Body e.g. Care Council for Wales.
- Any gaps in employment history are accounted for and confirmed in writing by the individual.
- In accordance with the Nationality, Asylum and Immigration Act 2006, documents are checked and verified to ensure that the individual has the right to work in the UK.
- Overseas Records: If an individual has worked or lived outside the UK for more than 1 year (or 6 months if in the past 3 years), the employer must make all reasonable attempts to gain that Country's equivalent of DBS check.

The Contract Team visits the premises of Providers to ensure records can demonstrate compliance with the above standards – a minimum of four files are viewed during each monitoring visit. Where non-compliance is identified, this is added to the overall action plan. Depending on the nature of non-compliance e.g. no DBS check in place, the

provider will be asked for evidence of a Risk Assessment or even to redeploy the member of staff until DBS check is returned. For issues such as gaps in employment, this will be subject to action plan follow up. Feedback is provided to CIW for further information.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

N/A

7 – Financial Implications

There is one Contract Monitoring Officer funded by the Local Authority to undertake contract monitoring across Adults and Children/Family Services. This post was introduced into the structure in 2016 and made into a permanent post.

8 – Appendices:

Appendix 1 – Monitoring Framework
 Appendix 2 – Performance measure outcomes 2015
 Appendix 2.1 – Performance measure outcomes 2018

9 - Background papers (please contact the author of the Report for any further information):

Social Services and Well-Being (Wales) Act (2014)
http://www.legislation.gov.uk/anaw/2014/4/pdfs/anaw_20140004_en.pdf

Regulation and Inspection of Social Care (Wales) Act (2016)
<http://www.legislation.gov.uk/anaw/2016/2/contents/enacted>

Social Care Wales – resources for Induction Framework and registration process for care workers. <https://socialcare.wales/>

Appendix 1 – Monitoring Schedule

Type of Provider	Paperwork used	Type of visit	Frequency of monitoring	Type of monitoring
Residential / nursing Adults on Anglesey	Provider Pre-monitoring questionnaire Provider Health & Safety questionnaire Staff questionnaire Service User / relative questionnaire	Announced site visit - looking at Service User files and staff files. Looking at some policies, accident and incident book, record of complaints and MAR sheets. Look around the Home.	Annual	Announced site visit. Read CIW inspection report
Residential / nursing – out of county	Provider pre-monitoring questionnaire Provider Health & Safety Questionnaire Staff Questionnaire	n/a	Annual	Desk top monitoring – ask for copies of any reports by the host authority, and ask whether there are any issues. Read CIW / CQC inspection report
Supported Living	Provider Pre-monitoring questionnaire Provider Health and Safety Questionnaire Staff questionnaire	Announced site visit - looking at Service User files and staff files. Looking at some policies, accident and incident book, record of complaints and MAR sheets. Look around the Home.	Annual	Announced site visit. Read CIW inspection report
Day Services	Provider Pre-Monitoring questionnaire Provider Health and Safety Questionnaire Staff questionnaire	Announced site visit Look at Service User and staff files. Look at a sample of policies, the accident and incident	Annual	Announced visit

Appendix 1 – Monitoring Schedule

		look and have a look around the building		
Children placement	Provider Monitoring form – Providers are asked to complete a form either as a residential setting or as a residential setting which also provides education. Health & Safety questionnaire	n/a	Annual	Desk top monitoring – Ask the host authorities but for copies of reports and any information, but this can be difficult, especially with placements in England. Look at CIW, Estyn and Ofsted reports.

Appendix 2 - Outcome Performance 2015

PROVIDER	Outcome 1 Service users live as independently as possible			Outcome 2 Service users have choice and control over their own lives			Outcome 3 Service users are full citizens, enjoying the same rights as			Outcome 4 Service users have opportunities to fulfill their ambitions,			Outcome 5 Service Users are supported to maintain or improve their			Outcome 6 Service Users feel safe and secure with freedom from dis			Outcome 7 Service Users are treated with dignity and respect			Outcome 8 Service Users are protected from financial abuse			Outcome 9 Service Users receive high quality services			Score	Rank
	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement	Exemplar	Good	Requires Improvement		
A																											120	1	
B																												95	2
C																												85	3
D																												85	3
E																												85	3
F																												85	3
G																												85	3
H																												80	7
I																												80	7
J																												80	7
K																												75	10
L																												65	11
M																												60	12
N																												60	12
O																												55	14
P																												50	15
Q																												50	15
R																												50	15
S																												40	18
T																												40	18
U																												40	18
V																												30	21
W																												5	22
X																												5	22

Y - On HOLD

Appendix 2.1 - Outcome performance 2018

Provider	Outcome 1 Service users live as independently as possible				Outcome 2 Service users have choice and control over their own lives				Outcome 3 Service users are full citizens, enjoying the same rights				Outcome 4 Service users have opportunities to fulfil their ambitions				Outcome 5 Service users are supported to maintain or improve their health				Outcome 6 Service users feel safe and secure with freedom from fear				Outcome 7 Service users are treated with dignity and respect				Outcome 8 Service users are protected from financial abuse				Outcome 9 Service users receive high quality services				Score	Ranking
	Exemplar	Good	Requires Improvement	Poor	Exemplar	Good	Requires Improvement	Poor	Exemplar	Good	Requires Improvement	Poor	Exemplar	Good	Requires Improvement	Poor	Exemplar	Good	Requires Improvement	Poor	Exemplar	Good	Requires Improvement	Poor	Exemplar	Good	Requires Improvement	Poor	Exemplar	Good	Requires Improvement	Poor						
I -	Green	Green			Green	Green			Green	Green			Green	Green			Green	Green			Green	Green			Green	Green			Green	Green			100	1				
D																																100	2					
F																																90	2					
T -																																90	2					
U -																																90	2					
M																																90	2					
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A																																90	2					
V																																85	3					
S -																																85	3					
B																																80	4					
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C																																80	4					
L																																80	4					
H																																70	5					
G																																70	5					
N																																65	6					
R																																60	7					
S																																60	7					
Q																																55	8					
W																																40	9					
K																																						
P																																						
Homes previously monitored by the Hub																																						
1	Green				Green				Green				Green				Green				Green				Green				Green			90	2					
2																																90	2					
3																																85	3					

ISLE OF ANGLESEY COUNTY COUNCIL	
Committee:	Partnership and Regeneration Scrutiny Committee
Date:	11.09.19
Subject:	Corporate Safeguarding Arrangements
Purpose of Report:	The purpose of the report is to give an overview of the work of the Corporate Safeguarding Board for the reporting period and summarise the priorities for the future
Scrutiny Chair:	Councillor Gwilym Owen Jones
Portfolio Holder(s):	This matter applies to all portfolios
Head of Service:	This is a matter for all Heads of Service. The report is submitted in the name of the Statutory Director of Social Services in accordance with the statutory responsibility and accountability for safeguarding matters that is vested in that role.
Report Author: Tel: Email:	Anwen Huws 01248751811 AnwenMHughes@anglesey.gov.uk
Local Members:	

1 - Recommendation/s
<p>1.1 The Committee is requested to scrutinize the report and note the arrangements that are in place, as well as the areas that the Strategic Corporate Safeguarding Board are driving to ensure that we meet our statutory duties in this field.</p> <p>1.2 Offer comments in order to guide and influence the priorities in the Action Plan.</p>

2 – Link to Council Plan / Other Corporate Priorities
<p>One of the corporate priorities of Anglesey County Council is to ensure that vulnerable people are safeguarded and that they can live their lives as independently as possible. The Council believes that every child and adult has the right to be safe from harm. “Safeguarding” is everyone’s responsibility within every Service in the Council. Although Social Services is the Leading Service for dealing with enquiries in relation to allegations / concerns that children and adults could be suffering significant harm, everyone has a responsibility to safeguard the well-being of children, young people and adults, whatever the individual’s role.</p>

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

3.1 Impact the matter has on individuals and communities [**focus on customer/citizen**]

3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [**focus on value**]

3.3 A look at any risks [**focus on risk**]

3.4 Scrutiny taking a performance monitoring or quality assurance role [**focus on performance & quality**]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[**focus on wellbeing**]

4 - Key Scrutiny Questions

Are governance arrangements effective?

What progress is being made against the work plan?

Are the resources in place for delivering the work plan?

Is there evidence that there are clear opportunities for staff and members in relation to the expectations placed on them to respond appropriately to concerns made known to them?

Is there evidence that there are robust corporate procedures in place and that they are implemented consistently?

How does the Council ensure safe practice in commissioned services and that all providers who act on behalf of the Council exercise their safeguarding responsibilities effectively?

5 – Background / Context

Every organisation that works with children, young people and adults should be committed to safeguarding and improving their well-being. There are statutory responsibilities placed on us in several areas. These are defined in the Action Plan attached in Appendix 1. Briefly, they include:

- A duty for the Isle of Anglesey County Council to ensure that it discharges its functions in a way that safeguards and promotes the well-being of children and adults who could be at risk

- Duties under the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 to prevent gender-based violence, abuse and sexual violence.
- The Counter-terrorism and Security Act 2015 places a duty on Local Authorities to identify vulnerable individuals and families that are at risk of radicalisation by all types of terrorism
- The Modern Slavery Act places duties on us as a first responder to cases of slavery.

In referring to Corporate safeguarding we include matters that relate to

- Corporate Leadership – effective management and scrutiny of corporate safeguarding governance arrangements
- Appropriate Policies and Guidelines in place to ensure that all staff and members know what they are expected to do in terms of responding appropriately to concerns that are reported; effective procedures for recording and responding to incidents and any allegations or suspicions around harm or abuse
- Safe Recruitment of Staff – ensure that the Council maintains a safe workplace
- Training and Development – ensure that the entire workforce and all members understand safe practices and what is required of them
- Partners, volunteers and commissioned services – ensure safe practices in commissioned services and ensure that everyone who provides a service on behalf of the Council carries out their safeguarding responsibilities effectively.
- Systems – ensure effective supervision and management of safeguarding matters in all services throughout the whole Council

On a Corporate level, the responsibility for monitoring the effectiveness of safeguarding arrangements across the Council is vested in the Strategic Corporate Safeguarding Board. The Board must report to the Members – giving an overview of the Council's performance in complying with the Corporate Safeguarding Policy. The Scrutiny Committee is required to challenge and scrutinise the work and performance of the Strategic Corporate Safeguarding Board. The Scrutiny Committee's comments will guide and influence the priorities in the Corporate Board's work programme.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

n/a

7 – Financial Implications

n/a

8 – Appendices:

Appendix 1 – Corporate Safeguarding Action Plan 2018-20

Appendix 2 – The Council’s Annual Report to the North Wales Safeguarding Children Board & The Council’s Annual Report to the North Wales Safeguarding Children Board

Appendix 3 – Training Information

9 - Background papers (please contact the author of the Report for any further information):

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Corporate Safeguarding Report 2018/19 and 2019/2020 (until the end of June 2019)

1. Introduction

- 1.1 Members will be aware that safeguarding as a shared corporate responsibility is a priority for the Local Authority. Annually, all Heads of Service are required to set out their Safeguarding objectives for the year, and to reflect these in their Service Delivery Plan. On behalf of the Director of Social Services, the Corporate Performance Manager will ensure that this happens consistently in Service Delivery Plans. On a quarterly basis, all Heads of Service are required to review their progress in meeting their Service Delivery Plans, including the Safeguarding objectives.
- 1.2 Members will also be aware that the Local Authority established the Strategic Corporate Safeguarding Board to provide assurance to Members and the Statutory Director of the effectiveness of the Council's safeguarding arrangements. It meets quarterly as part of the Heads of Services meeting. This ensures that every Head of Service is involved in the work of the Strategic Corporate Safeguarding Board. The Strategic Corporate Safeguarding Board has an overview of the wider safeguarding agenda, as reflected in the Action Plan (Appendix 1). Members will note that this includes duties relating to the identification and prevention of radicalisation, modern slavery requirements, and requirements in relation to violence against women, sexual abuse and domestic abuse.
- 1.3 To support the implementation of the Safeguarding Action Plan an Operational Corporate Safeguarding Board was established. The group's membership includes safeguarding champions from all services of the Council. Gwyneth Hughes, Learning Service is the current chair.
- 1.4 There are other partnership and governance arrangements, such as
 - 1.4.1 Regional Safeguarding Boards for Children and Adults, for dealing with specialist safeguarding matters. These are statutory and multi-agency Boards, with specific and legal responsibilities. The Council has a duty to contribute to the operation of these Boards on a regional basis. Copies of the Local Authority's annual reports to these Boards are in appendix 2 and 3. A link to the North Wales Safeguarding Board Annual Report is provided:
<https://www.northwalessafeguardingboard.wales/wp-content/uploads/2019/07/V10-FINAL-NWSB-Report-Eng-.pdf>
 - 1.4.2 There is a Regional Contest Board (a multiagency board). Annwen Morgan, Assistant Chief Executive is the representative for Isle of Anglesey County Council. The Gwynedd and Anglesey Community Safeguarding Partnership has responsibility for overseeing Prevent programmes within the partnership's services.
 - 1.4.3 The Regional Violence against Women, Domestic Abuse and Sexual Violence Board. The Violence against Women, Domestic Abuse and Sexual

Violence (Wales) Act came into force in 2015. The aim of the act is to improve the response of the public sector in Wales to such abuse and violence. More specifically, the act places responsibilities on Councils to establish a regional implementation structure. To this end the Regional Strategic Board was established. Caroline Turner (and now Alwyn Jones), Statutory Director represent the Council on the Board. The Board has appointed a 'Regional Advisor' as is required by the act and they are now working on a regional transformation programme.

Corporate Safeguarding Action Plan

- 1.5 During the reporting period, the 2016/17 – 2017/18 Action Plan was closed. The focus of that work was on ensuring that there were arrangements in place for
- Corporate Leadership
 - Establishing relevant policies
 - Developing safe recruitment processes
 - Defining training requirements and providing training
 - Influencing our partners, volunteers and commissioned services.
 - Ensuring there are appropriate systems in place
- 1.6 Following this, the current action plan was established. The focus of that work is on ensuring that there were arrangements in place for
- Corporate Leadership and governance
 - New and major developments – Safeguarding Relevance
 - Communication and Awareness:
 - Safe and Skilled Workforce
 - Effective Support and Interventions
 - Partners, volunteers and commissioned services

The individual objectives, actions and progress is reported on the Action Plan in Appendix 1.

2. Key achievements

- 2.1 The Local Authority established several key policies. During the reporting period, a review was completed of the Corporate Safeguarding Policy: in order to acknowledge wider safeguarding duties and to provide an inclusive framework of key policies. A compliance exercise through the Policy Portal was carried out. Up to 17 July 2019, 95% of staff with computer access had accepted the policy (927 out of 973 staff). Staff are unable to participate at all if they do not have access to a computer as part of their work. The Local Authority is considering different approaches to reach the different categories of staff.
- 2.2 A number of policies and practice guidance were also developed and launched during the reporting period. They provide advice and guidance to staff on what is expected of them in particular circumstances.

2.2.1 The Taxi Licensing Policy was revised in order to ensure that safeguarding training was a condition of registration. Training was provided to taxi drivers.

2.2.2 A Safeguarding Practice Guidance, which provides guidance to staff across the Council in particular circumstances e.g. making a referral to the Children's Team: attending a Child Protection Case Conference, attending a Child Protection Core Group.

2.2.3 The Prevent Practice Guidance and No Platform Policy to support implementation of the duty to prevent radicalisation.

2.2.4 Good practice guidelines regarding expected conduct for school bus drivers. When approved we recommend introducing them as a voluntary commitment in the first place. When these services are retendered consideration should be given to adopting the guidelines as part of the service specification.

Wylfa Newydd

- 23 A study of the impact of Wylfa Newydd on safeguarding matters was completed in order to inform the Local Impact Report and to inform mitigation steps required. The DCO Hearing on investigating safeguarding matters was conducted in January 2019. Input into S106 agreements was completed.

Training

- 24 A Basic and General Safeguarding training programme is available and Services are required to map their needs in accordance with the Safeguarding Training Framework in order to feed into the corporate programme. Appendix 3 contains training figures for the reporting period. Specialist training is also provided in line with the identified workforce needs.
- 25 There are several relevant e-learning packages available and services need to consider how they might ensure that completing these forms part of the induction process for new staff e.g. Modern Slavery e-learning module, Prevent e-learning module and the Level 1 e-learning module on the Violence against Women, Domestic Abuse and Sexual Violence Act (VAWDASV).

Modern Slavery

- 26 The Local Authority committed to the Code of Practice on Ethical Employment in Supply Chains: aimed at ensuring that every public sector organisation acts to abolish unlawful and unethical employment practices. Relevant policies e.g. the Whistleblowing Policy and the Recruitment Policy have been reviewed to reflect the requirements of the Code of Practice. Contract clauses and procurement clauses have been updated. There is now a need to ensure that relevant services operate in accordance with the commitment and that the requirements of the code permeate the way we procure and manage contracts. The Local Authority's statement of how it acted on the commitments in the Code of Practice has been published.
- 27 The Modern Slavery e-learning module has been launched. The compliance level was 48%. (August 2019)

- 28 Referrals received in relation to Slavery are not high in number. There are response pathways in place. Relevant services have collaborated with North Wales Police on several planned investigations/exercises.

Violence against Women, Domestic Abuse and Sexual Violence

- 29 In light of the Violence against Women, Domestic Abuse and Sexual Violence Act, the National Training Framework was established which includes six training groups. All public services professions belong to one of these groups and it is a requirement that every member of the Council's workforce receives the relevant training. The Welsh Government expected Councils to ensure that all their staff had completed Level 1 training by 31.03.18. This expectation was not fulfilled for several reasons; one being that the standard of the Welsh language in the learning materials required attention as well as technical issues. The compliance level is currently 71% (August 2019)

- 2.10 Work was also carried out to identify

- Staff who need the Ask and Act training, namely Level 2 of the National Training Framework.
- Individuals to be trained as Ask and Act trainers
- Individuals to be trained as Ask and Act Champions, namely Level 3 of the National Training Framework.

The Local Authority was in a position to introduce this training during 2019/20 on the basis of a rolling programme. However, Welsh Government have changed the access requirements for the Ask and Act trainers' training. This now includes a training qualification equivalent to an A Level or 6 months' experience of providing training. This poses a challenge in identifying officers within specific services who meet these requirements. Efforts are persisting to try to overcome this obstacle.

- 2.11 Furthermore, there is an expectation that the Local Authority's leaders – members and senior officers – complete Level 6 of the National Training Framework – through the medium of video clips. This stems from the requirement for Ask and Act to be part of an organisational change and not just a training programme. Every Head of Service had done this by June 2019.

Prevent

- 2.12 The Prevent strategy includes the development of a broad range of activities including practical assistance, advice and support and a range of events and programmes for supporting individuals and organisations to counteract malicious ideologies.

- 2.13 During the reporting period, a comprehensive training programme has taken place within Anglesey schools with 100% of schools having completed child protection training (level 1 or 2) which includes modules on radicalization. Bespoke Level 1 and 2 training slides are available to all schools throughout the year as it is likely that a school will employ a new employee at any time and Level 2 face to face training has been held each term for 64 of teachers, 19 youth workers and 20 Early Years workers, Flying Start.

- 2.14 A Prevent e-learning module is to be launched for Council staff in September 2019.
- 2.15 In addition, it is a statutory requirements to hold CHANNEL panels which are multiagency meetings that focus on providing early support to individuals who have been identified as being at risk of being radicalised. The panel works on a multi-agency basis to identify individuals, assess the nature of the risk and develop effective and appropriate ways of supporting the individuals. The arrangements for CHANNEL panels are in place and will respond promptly to the need for intervention should the need arise. Only a very small number of cases are referred in relation to this. There are currently no cases CHANNEL.

3. Quality Assurance and Ensuring Compliance

- 3.1 The Strategic Corporate Safeguarding Board must ensure that the services implement the safeguarding policies consistently, as well as providing assistance to those services where required. The services cannot rely on external assurance processes. The Strategic Corporate Safeguarding Board has a key role in ensuring that services implement their self-assurance systems and challenge one another. As a first step, the services conducted an audit of safe appointment arrangements. This work is continuing.
- 3.2 Corporate Safeguarding was introduced into as a new section on the Self Assessments this year as to give the Corporate Safeguarding Board Assurance that the Council was undertaking its responsibilities. The discussion was positive and all but one service noted a performance of Good in regards to Corporate Safeguarding. The responses from Services mainly focussed on the DBS element of Corporate Safeguarding, which gave assurances that the DBS process is well controlled in the majority of services. One Service, Learning, ranked their performance as Adequate overall as they did not feel the current method of using an Excel Spreadsheet was easy to monitor when DBS were due. They will work with ICT to improve this going forward. However, discussions in the Service Reviews noted the need for Services to understand that Corporate Safeguarding is much more than compliance with DBS policies. Areas for Improvement were identified and it is proposed that these will be monitored by the Corporate Safeguarding Board over the next 12 months to ensure that these improvements are made.
- The Corporate Safeguarding Board should review all responses from the services to ensure that they are satisfied with a performance of Good for Corporate Safeguarding.
 - Improve on the number that have completed the assessment on 4Policy, particularly in Adult Services, Learning and Housing. The board should also consider how staff out of in the community and without access to 4Policy are able to read and accept the Safeguarding policies.
 - The Council should increase the understanding of Corporate Safeguarding in Services. This should be done with general and advanced training as appropriate.
 - Ensure all staff that require a DBS have one in place.

- Further Questions should be added to the Self-Assessment to evidence that Services are undertaking their Corporate Safeguarding roles.
- 3.3 An annual Safeguarding Self-assessment is being developed which all services will be required to complete. They will be reported to the Strategic Corporate Safeguarding Board to ensure challenge and support. Findings will be reported to members. .
- 3.4 Several internal audits were conducted during the relevant period and the actions required to mitigate risks inform the Corporate Safeguarding Action Plan. :
 - 3.4.1 School Transport Audit - in September 2017. Limited Assurance Level. Work undertaken to minimize the risks, and in April 2018 it was noted that a reasonable level of assurance existed. The Transport Policy has been updated and now includes the condition that Isle of Anglesey County Council Transport Department manages and arranges all necessary school transport contracts with the appropriate service providers. This includes completing DBS checks for all drivers and for all school Passenger Assistants. Note: Traveler Assistants are employed, where deemed appropriate, on Primary School Services only, or if the child has a need due to their Additional Learning Needs. The Transport Policy also now refers to compliance with the requirements of the Travel Behaviour Code.
 - 3.4.2 A Corporate Safeguarding post inspection audit was conducted – reasonable assurance level. A follow-up of this post-inspection audit was conducted in July 2019.
 - 3.4.3 An audit of the readiness to meet Contest requirements was undertaken: which includes the Prevent duty. Reasonable assurance level.

4. External Audits received during the period

- 4.1 Care Inspectorate Wales Report on the Children and Families Service
<https://careinspectorate.wales/sites/default/files/2018-12/181210-anglesey-childrens-services-en.pdf>

5. The aim going forward

- 5.1 As was noted at the beginning of this report, the Council has prioritised and raised the status of the Safeguarding by ensuring that it receives cross-service consideration and is addressed by the whole Council – rather than it being seen as the responsibility of only some services. The Strategic Corporate Safeguarding Board will build on what has been achieved in order to ensure an overview of the wider safeguarding agenda, and strengthen the arrangements for challenging and holding to account.
- 5.2 The areas of priority are included in the Corporate Safeguarding Action Plan.



Appendix 1

Polisi Diogelu Corfforaethol
Cynllun Gweithredu 2018/19 – 2019/20

Corporate Safeguarding Policy
Action Plan 2018/19 – 2019/20

Introduction and Context

The Corporate Safeguarding Action Plan builds upon the achievements of its predecessor and embeds the wider agendas. This plan focuses on whole authority action. Individual actions that can be contained at individual service level are not included in this action plan: as they will be reflected in the Services’ Delivery Plans for the year: and will monitored thus. This plan focuses on cross services matters: and key areas where the Corporate Safeguarding Board should maintain an overview. In addition to the Safeguarding Duties included in the Social Services and Wellbeing Act 2014 there is reference to wider safeguarding matters. A brief summary of those areas is included:-

<p>Prevent Duty</p>	<p>Legal duties under the Counter Terrorism and Security Act 2015. We aim to: -</p> <ul style="list-style-type: none"> ▪ Prevent people from being drawn into terrorism’, whilst exercising our various functions. ▪ Identify and support vulnerable people as part of our broader safeguarding responsibilities. ▪ Have appropriate policies and procedures in place. ▪ Ensure that staff are well-informed about what they are required to do in the event that they should encounter or become aware of a people being drawn into or planning a terrorist act ▪ Maintaining full and proper records of action taken are maintained that will withstand scrutiny. <p>The North Wales Contest Board has in place a Regional Action Plan: and the action contained in this plan supports the Local Authority to meet the relevant requirements of the Regional Plan.</p> <p>The Assistant Chief Executive does receive and review the Counter Terrorism Local Profile and will inform the SLT of any new/increased risk of radicalisation or extremism so that the corporate risk register can be updated</p>
<p>Modern Slavery</p>	<p>Legal Duties under the Modern Slavery Act 2015. We aim to: -</p> <ul style="list-style-type: none"> ▪ Publish an Annual Statement, that slavery and human trafficking is not taking place in the organisation or in our supply chain ▪ Appoint an Anti- slavery and Ethical Employment Champion, ▪ Identify and support vulnerable people as part of our broader safeguarding responsibilities.

	<ul style="list-style-type: none"> ▪ Notify the Home Office of Potential Victims of Modern Slavery. ▪ Refer potential victims as a first responder to a competent authority, (the Modern Slavery Human Trafficking Unit – MSHTU), via the National Referral Mechanism, (NRM) ▪ Refer any potential child victims of trafficking to the Independent Child Trafficking Advocates, (ICTAs). ▪ Have appropriate policies and procedures in place. ▪ Ensure that staff are well-informed about what they are required to do in the event that they should encounter or become aware of a people being drawn into or planning a terrorist act ▪ Maintaining full and proper records of action taken are maintained that will withstand scrutiny. <p>In undertaking these duties, we will also be mindful of the links to the County Lines (organised drug gangs) agenda, which requires joint working to tackle the issues related to County Lines activity, such as Human trafficking, CSE, criminality, violent crime, drug crime, financial crime, exploitation of vulnerable adults. As this agenda develops, additional duties can be mainstreamed into these safeguarding standards/activity</p> <p>The North Wales Modern Slavery Partnership Board has in place a Regional Action Plan: and the action contained in this plan supports the Local Authority to meet the relevant requirements of the Regional Plan.</p> <p>Annwen Morgan Assistant Chief Executive is the Anti-Slavery and Ethical Employment Champion</p>
<p>Child sexual exploitation (CSE)</p>	<p>We aim to: -</p> <ul style="list-style-type: none"> ▪ Protect children and adults in our area who may be experiencing, or at risk of abuse, neglect and other kinds of harm and; - ▪ Prevent children and adults in our area from becoming at risk of abuse, neglect and other kinds of harm. ▪ Ensure safeguarding practice, strategic planning and commissioning of services across all partner agencies continuously improves and promotes good outcomes for children and adults who may be at risk in the local area. ▪ Robustly safeguard children and young people through a multi-agency approach with partners and communities.

	<p>This Action Plan reflects the requirements of the North Wales CSE Strategy. Isle of Anglesey County Council is committed to playing a full part within the North Wales CSE Executive Group, and supporting regional and national working groups to cascade and develop models of best practice in respect of tackling CSE.</p> <p>In undertaking these duties, we will also be mindful of the links to the County Lines (organised drug gangs) agenda, which requires joint working to tackle the issues related to County Lines activity, such as Human trafficking, CSE, criminality, violent crime, drug crime, financial crime, exploitation of vulnerable adults. As this agenda develops, additional duties can be mainstreamed into these safeguarding standards/activity</p>
<p>Violence against Women, Domestic Abuse and Sexual Violence</p>	<p>Legal Duties - Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015</p> <ul style="list-style-type: none"> ▪ Ask and Act - National targeted enquiry across Public Authorities in Wales for violence against women, domestic abuse and sexual violence. Organisational duty to encourage relevant professionals to “Ask” potential victims in certain circumstances (targeted enquiry); and to “Act” so that harm as a result of the violence and abuse is reduced ▪ Delivery of the National Training Framework for Violence against Women, Domestic Abuse and Sexual Violence ▪ Involves communications, training, policy development, info sharing, referral pathways to specialist services, data collection & review <p>The North Wales Violence against Women, Domestic Abuse and Sexual Violence Board is the regional partnership board: providing a partnership approach to preventing serious harm caused by violence against women, domestic abuse and sexual violence in the North Wales. They lead and support the implementation of the act; develop, approve and monitor the regional strategy; ensure that matters are effectively and strategically addressed in North Wales.</p> <p>This Action Plan reflects the regional strategic priorities in terms of awareness and delivery of the National Training Framework</p> <p style="text-align: center;">Alwyn Jones Interim Statutory Director of Social Services is the Lead role for Ask and Act and Cllr Llinos Medi (Leader) - Ask and Act Champion</p>

Everybody’s Responsibility

Heads of Service will include in their Service Delivery Plans, Safeguarding targets for the year and report on progress within corporate performance reviews.

Communication within the Organisation

Representatives at the various Regional Boards referred to above and others– North Wales Children Safeguarding Board and the North Wales Adults Safeguarding Board, Communities Board, must ensure that they advise the Corporate Safeguarding Board (strategic) of Key matters discussed on a regional basis: that require a local response on a corporate basis. Key officers to provide when required by the chair of the Corporate Safeguarding Board (strategic), updates on delivery, key risk issues for children and adults at risk, including collation and monitoring of the number, nature and outcome of referrals

The Assistant Chief Executive/ Director of Social Services will ensure that Council Members and senior leaders, other members of the SLT and Penaethiad are provided with regular briefings to make them aware of their responsibilities in terms of safeguarding

Where necessary safeguarding information/ bulletins/ articles for staff in relevant internal staff communication will be provided. This will be the responsibility of the Corporate Safeguarding Board (Operational),

Training

All Heads of Service must ensure that all staff attend Basic, General or Specialist Safeguarding training at the level relevant to their role. Other specific training requirements are identified in this action plan. Some services will have specific training needs related to the roles they hold. This is not reflected in this plan – as the focus currently is on corporate awareness raising: and compliance where mandatory whole organisation learning/training is directed.

Structure of the Action Plan

The action plan will be presented against 6 themes: assisting a coordinated approach to delivery of the actions across the Local Authority.

Theme	Objective Number	Outcome
Corporate Leadership and governance	Objective 1	High-level support, policies and reporting procedures within the Organisation

New and major developments – Safeguarding Relevance	Objective 2	Safeguarding impacts are understood, evidenced and used to ensure mitigating actions
Communication and Awareness:	Objective 3 Objective 4	A workforce aware of key areas of safeguarding/exploitation/abuse Better understand the needs of individuals who are considered to be at risk of CSE
Safe and Skilled Workforce	Objective 5 Objective 6	A workforce equipped to discharge their safeguarding duties effectively –through safeguarding training at a level commensurate with their roles and responsibilities. A workforce recruited and managed in full compliance with statutory requirements and with the Isle of Anglesey County Council’s Recruitment and Selection Policy, DBS Policy and Safer Recruitment Policy.
Effective Support and Interventions	Objective 7	Relevant Processes, Procedures and Systems in place that reflect current legislation, statutory guidance and expectations and accepted best practice so that officers are clear what must or may be done in specified circumstances and define the limits of professional discretion
Partners, volunteers and commissioned services	Objective 8	Procurement Strategy and Contract Management Strategy aligns with the Welsh Government’s Code on Ethical Employment in Supply Chains

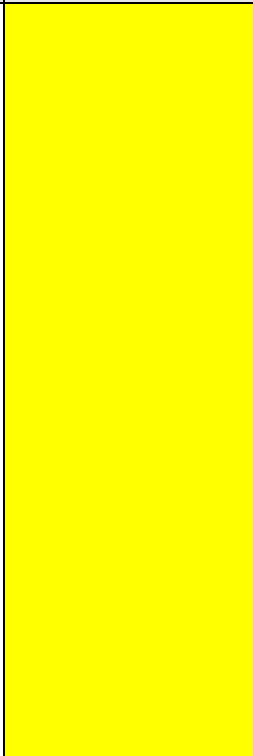
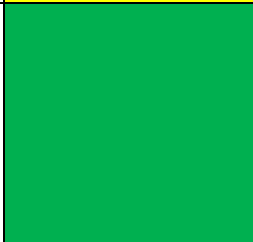
	Objective 9	Ensuring safe practices in commissioned services and that all providers exercise their safeguarding responsibilities effectively.
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RAYG Status Indicators referring to progress of Programmes/Projects

RED	<p>Overdue</p> <p>Delays against actions/objectives or critical success factors of more than four weeks</p> <p>Significant issues/risks that may prevent the project from being completed on time or within budget.</p>
AMBER	<p>Behind Schedule</p> <p>Delays against actions/objectives or critical success factors of more than two weeks</p> <p>Decisions required by SRO/Director and/or Board</p>
YELLOW	<p>On Track</p> <p>Project is on track and expected to be completed on time</p>
GREEN	<p>Completed</p> <p>Completed action/task/project</p>

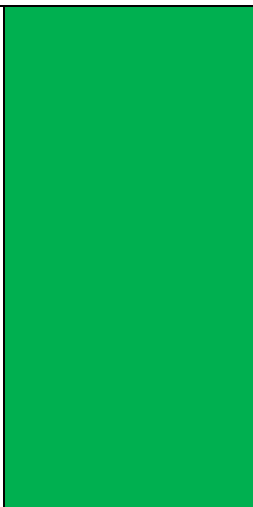
Corporate Leadership and governance

Objective 1 - High-level support, policies and reporting procedures within the Organisation

Key Task	Who	When	Progress	RAYG
<p>Corporate Performance Team to review Business Planning & performance processes to ensure reporting to the Corporate Safeguarding Board via</p> <ul style="list-style-type: none"> ▪ Analysis of the Safeguarding Scorecards ▪ Progress by each service against their safeguarding targets 	<p>Programme, Business Planning & Performance Manager</p>	<p>31 March 2020</p>	<ul style="list-style-type: none"> - Part of the Corporate Scoreboard - Part of the annual Service Challenge process - Challenge meeting to be arranged in September to scrutinize service statements for the Service Challenge - Annual self-evaluation template for services developed. Requires approval and implementation in April 2020 - Corporate Safeguarding annual report to Scrutiny in the Autumn. 	
<p>Launch the Revised Corporate Safeguarding Policy: using the Policy Portal to ensure that all staff are aware of the Revised Corporate Safeguarding Policy; and provide</p>	<p>Service Manager Quality and Safeguarding Children Services</p>	<p>31 December 2018</p>	<p>Completed – Compliance levels at 95%. Need to think about how to reach staff who do not have access to a computer.</p>	

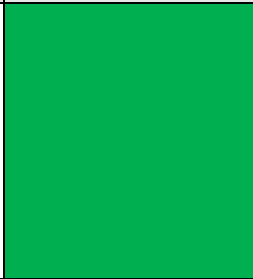
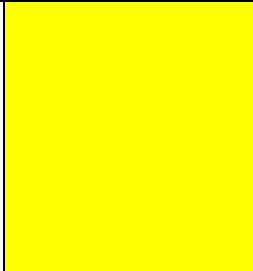
<p>reports to the Corporate Safeguarding Board on compliance levels</p>				
<p>Each service to conduct a self-audit of a sample of 10% of their current jobs to ensure that the Local Authority's Safe recruitment Policy is being implemented effectively</p>	<p>All Heads of Service</p>	<p>30 September 2019</p>	<p>In progress. Findings and improvement actions are expected from services.</p>	
<p>Review relevant policies relating to publicly-owned venues and resources to ensure they are sufficient to ensure that they do not provide a platform for extremists and are not used to disseminate extremist views</p>	<p>Head of Services who have responsibility for publicly-owned venues</p>	<p>31 October 2019</p>	<p>Completed – requires launch alongside other associated tasks</p>	
<p>Review the whistle-blowing policy to make explicit: -</p> <ul style="list-style-type: none"> ▪ Staff should be empowered to raise suspicions of unlawful and unethical employment practice ▪ Responsibility on staff to report criminal activity taking place within our own organisation and our supply chains. 	<p>Head of Function (Council Business) /Monitoring Officer</p>	<p>30 September 2019</p>	<p>Completed. Approved. Policy issued for acceptance across the organisation.</p>	

<p>Once produced communicate the policy throughout the organisation. Review the policy annually and monitor its effectiveness.</p>				
<p>Adopt the required Information sharing protocols developed by the regional boards – Contest Board and Modern Slavery</p>	<p>Assistant Chief Executive (AM)</p>	<p>31 April 2019</p>	<p>This action depends on the progress made by the Safer Communities Board in terms of developing the ISPs.</p> <p>IOACC have offered assistance to the Board in terms of this</p> <p>Caroline Turner has signed on behalf of IOACC in respect of CONTEST. The ISP requires further discussion on the Regional Safer Communities Broad. The CTLP is provided to Annwen Morgan, who coordinates the sharing of any key risks to the relevant service.</p>	

<p>Develop a spreadsheet to record any subsequent actions from Local Counter Terrorism Profile and assign individual responsibility. From time to time, the Assistant Chief Executive will present the spreadsheet to the Gwynedd and Anglesey Safer Communities Partnership Board, which will monitor progress in implementing the actions.</p> <p>(Prevent) NEW TASK</p>	<p>Assistant Chief Executive</p>	<p>August 2019</p>	<p>Established</p>	
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New and major developments – Safeguarding Relevance

Objective 2 - Safeguarding impacts of Wylfa Newydd are understood, evidenced and used to ensure mitigating actions by the developer

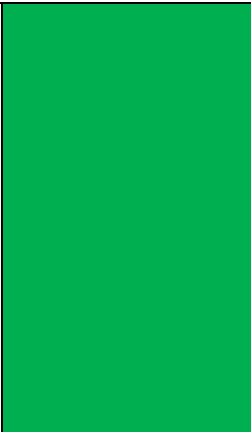
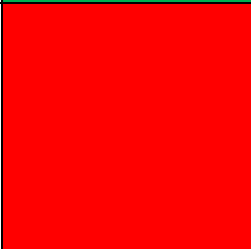
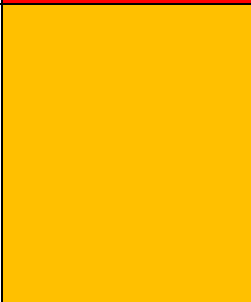
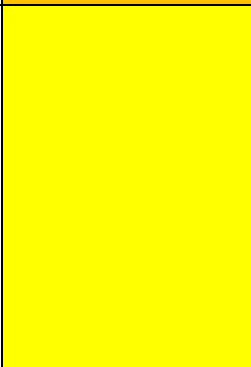
Key Task	Who	When	Progress	
<p>Commission a study of the safeguarding implications of Wylfa Newydd</p>	<p>Programme Management Office – Wylfa Newydd</p>	<p>31 August 2018</p>	<p>Work completed and the relevant chapter of the Local Impact report completed</p>	
<p>Ensure that the evidenced sourced from the study is used to ensure mitigation actions by the developer</p>	<p>Assistant Chief Executive/ Director of Social Services. (CT)</p>	<p>31 March 2020</p>	<p>Suggest that these actions are put on hold until we are clearer of the future plan</p>	

Communication and Awareness

Objective 3 - A workforce aware of key areas of safeguarding/exploitation/abuse

Objective 4 - Better understand the needs of individuals who are considered to be at risk of CSE

Key Task	Who	When	Progress
Senior leaders of the Local Authority – Members and Senior Officers – complete the Level 6 of the National Training Framework Ask and Act – via a series of video clip. VAWDASV	Senior Leadership Team Heads of Service Members	31 August 2018	All Senior Officers have completed this requirement 100% Services are encouraged to ensure that this form part of induction process for any new senior officer and in the event of changes in relation to Members
Ensure that all staff complete the Level 1 National Training Framework VAWDASV via ELearning or the booklets	Heads of Service	31 September 2019	71% Services are urged to push on with this and to ensure that it becomes part of the induction of all new employees.

<p>Review the safeguarding information provided at Corporate Induction to ensure it covers a broad definition of safeguarding and raising awareness amongst professionals of the processes within the organisation and where to go for support and advice</p>	<p>Service Manager Quality and Safeguarding Children Services</p>	<p>30 September 2018</p>	<p>Completed and ongoing</p>	
<p>Developing a Corporate Safeguarding section of Monitor.</p>	<p>To be agreed</p>	<p>To be agreed</p>	<p>Despite several requests for nominations for the task group no nominations have been received</p>	
<p>Ensure that all staff complete Basic Awareness – Modern Slavery</p>	<p>Heads of Service</p>	<p>31 October 2019</p>	<p>49% Staff must be reminded to complete the training. The lack of progress is affecting the launch of the Prevent e-learning module.</p>	
<p>Raise Awareness amongst education providers, child care providers and any private and voluntary agencies that work with children of the Prevent Duty and the related safeguarding responsibilities.</p>	<p>Service Manager Early Intervention (Children and Families Service) Senior Safeguarding Officer (Education)</p>	<p>31 March 2019</p>	<p>Included in Level 1 and 2 training for schools, Education welfare officers, TRAC Awareness sessions have been provided for child care providers. This is likely to</p>	

			require an ongoing programme and links to commissioning processes.	
<p>The Prevent duty requires the Council to understand the range of activities and settings in its area and to take appropriate and proportionate action to ensure that children attending such settings are properly safeguarded. The Assistant Chief Executive will raise the issue with the regional CONTEST Board at the next meeting to seek clarity on how the Board considers that we should respond as a region to this part of the PREVENT duty.</p> <p>Further action will depend on the decision of the regional CONTEST board.</p> <p>NEW TASK</p>	Assistant Chief Executive	October 2019	Awaiting the next Contest Board meeting	
<p>Prepare for the roll out of Level 2 Ask and Act</p> <ul style="list-style-type: none"> ▪ Services to identify those who are in a position to ask and act ▪ Service to identify those individuals who will be trained as trainers ▪ Establish 5 year plan for roll out of Level 2 across services in priority groups to inform regional plan 	<p>Heads of Service with the support of the</p> <p>Workforce Development Unit</p>	31 March 2020	There has been a national delay with rolling out the Level 2 Ask and Act Training and further changes to the entry requirements for Train the Trainer course which will severely impact our ability to roll out the training. We plan to train one officer in July: and secure funding for her to deliver across the services (expect for schools).	

<p>VAWDASV</p>			<p>Education will need to identify how they plan to deliver to schools.</p>	
<p>Level 3 Ask and Act</p> <ul style="list-style-type: none"> ▪ Identify those within the Council to be trained as Ask and Act Champions. A ratio of one champion for every ten Ask and Act trainers is suggested. <p>VAWDASV</p>	<p>Heads of Service</p>	<p>31 March 2020</p>	<p>Nominations agreed: Independent Safeguarding and Reviewing officer Children Services</p> <p>Education will need to identify how they plan to deliver to schools.</p>	
<p>Ensure that all staff complete Basic Awareness – Prevent - training</p>	<p>Heads of Service</p>	<p>31 October 2020</p>	<p>Launch in September</p>	
<p>Ensure that all staff complete Basic Awareness of CSE training. E Learning Module</p>	<p>Heads of Service</p>	<p>31 March 2020</p>		

Safe and Ethical Employment

Objective 5 -A workforce equipped to discharge their safeguarding duties effectively –through safeguarding training at a level commensurate with roles and responsibilities.

Objective 6 - A workforce recruited and managed in full compliance with statutory requirements and with the Isle of Anglesey County Council’s Recruitment and Selection Policy, DBS Policy and Safer Recruitment Policy.

Key Task	Who	When	Progress	
Safeguarding responsibilities are made explicit within the job description template provided on Monitor	Head of HR Profession and Corporate Transformation	31 April 2018	Completed	
Review Recruitment and Selection Policy to include written policy on ethical employment within the organisation (Modern Slavery)	Head of HR Profession and Corporate Transformation	31 April 2018	Completed	
The Learning Service should review its volunteering policy, to include the requirement for two references.	Head of Service Learning	31 December 2018	Completed	
Heads of Service must ensure robust arrangements to maintain a central record of posts that require a DBS check: including sufficient check and control to provide a trigger in the case of non-compliance.	Heads of Service	31 December 2019	All services have been asked to confirm their arrangements.	
Heads of Service must ensure robust arrangements including sufficient monitoring and assurance activity in relation to	Heads of Service	31 March 2020	All services have been asked to confirm their arrangements	

<ul style="list-style-type: none"> - obtaining and checking of references in relation to regulated activity posts - take up of safeguarding training - whether formal risk assessments are completed and measures in place before an employee starts work in exceptional circumstances where a DBS disclosure is not to hand - whether formal risk assessments and measures are in place when safeguarding concerns are suspected or known in relation to existing employees 				
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Effective Support and Interventions

Objective 7 - Relevant Processes, Procedures and Systems in place that reflect current legislation, statutory guidance and expectations and accept best practice so that officers are clear what must or may be done in specified circumstances and define the limits of professional discretion

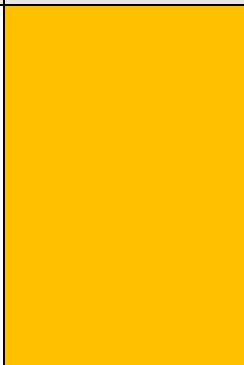
Key Task	Who	When	Progress	
Develop information, referral pathways and a good practice guidance to raise awareness regarding modern slavery and the duty to refer through to the NRM where there is concern of trafficking for the purpose of exploitation.	Service Manager Quality and Safeguarding Children Services	31 March 2020	Awaiting guidance from Welsh Government.	

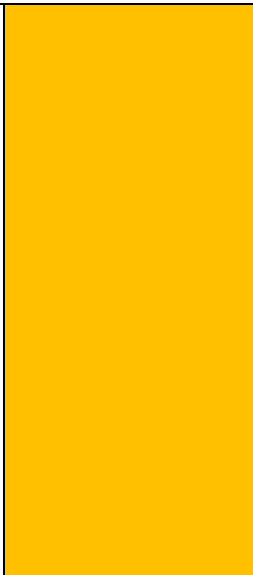

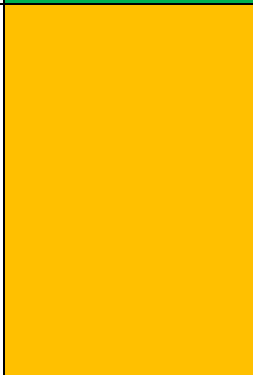
<p>Develop information, referral pathways and a good practice guidance to support staff to provide a consistent response to adults and young people at risk of radicalisation and extremism across the Local Authority.</p>	<p>Service Manager Quality and Safeguarding Children Services</p>	<p>31 October 2019</p>	<p>Completed – Requires implementation alongside the eLearning module.</p>	
<p>Develop and adopt Terms of Reference for the Council's Channel Panel and develop a guidance document for Chairs of the Channel panel.</p> <p>NEW TASK – PREVENT</p>	<p>Service Manager Quality and Safeguarding Children Services</p>	<p>August 2019</p>	<p>Has been completed: consultation under way to adopt this as a regional procedure.</p>	

Partners, volunteers and commissioned services

Objective 8 Procurement Strategy and Contract Management Strategy aligns with the Welsh Government’s Code on Ethical Employment in Supply Chains

Objective 9 Ensuring safe practices in commissioned services and that all providers exercise their safeguarding responsibilities effectively.

Key Task	Who	When	Progress	
<p>Review Procurement Strategy and Contract Management Strategy: and ensure service ownership and commitment to ensure alignment with the Welsh Government’s Code on Ethical Employment in Supply Chains</p>	<p>Assistant Chief Executive (AM)</p>	<p>31 March 2019</p>	<p>Some of the procurement documentation has been reviewed to include a selection of the questions suggested in the relevant toolkit developed by Welsh Government.</p>	

<p>Review Contract Award, setting and management in terms of consistent framework for safeguarding considerations. This will need to include where appropriate, the principles of the prevent duty are written in to those contracts in a suitable form</p>	<p>Dafydd Bulman</p>	<p>31 March 2019</p>	<p>A number of safeguarding clauses to include in all contracts have been developed. These as yet do not contain the principles of the prevent duty</p> <p>A report is ready for CSB – Strategic in terms of Good Practice in Contracting – Safeguarding.</p>	
<p>Produce an annual written statement to ensure that slavery and human trafficking are not taking place in the organisation and supply chain,</p>	<p>Assistant Chief Executive (AM)</p>	<p>31 March 2019</p>	<p>Completed.</p>	
<p>Following the completion of the Contact/Safeguarding work all Heads of Service to put in place a programme for the review of existing contracts to ensure that they meet the standards/requirements identified, including how they propose to monitor compliance by the providers with the requirements</p>	<p>Heads of Service</p>	<p>31 March 2020</p>		

Appendix 2



Annual Partner Agency Report to NWSCB

The updated partner agency report for 18/19 has been amended to reflect the key issues identified within the National Independent Safeguarding Board feedback on the North Wales annual report. The partner agency report has to be completed by the 10/5/19 and returned to the regionalsafeguarding@denbighshire.gov.uk

All partner agency reports will be presented at the Board Meeting in July. We have attached a PowerPoint presentation to accompany the report – for you to complete, to identify 5 key issues from your report that the Board should be sighted on.

Priority Areas	Comments	audit evidence
<p>1</p> <p>Please comment on your agency's attendance and participation at Board Meetings, work of the Board and within the subgroups</p>	<p>Ynys Môn contributes to the work of the board: both in terms of finance and officer time.</p> <p>Regional Board</p> <p>Alwyn Rhys Jones, Interim Director of Social Services. Fôn Roberts, Head of Service and Interim Deputy Director of Social Services</p> <p>CPR Sub Group</p> <p>Anwen Huws, Service Manager Anwen Huws also attend a focus group held by Cardiff University in relation a commission to identify lessons learnt from pan Wales CPRs We contribute to the work of the groups – in relation to MAPFs and CPRs</p> <p>Gwynedd and Môn Delivery Group Fôn Roberts, Head of Service - Chair Anwen Huws, Service Manager Llŷr Bryn Roberts, Service Manager Lisa Capper, Independent Safeguarding Officer (Child Protection Lead) Stephen Woods, Service Manager Youth Justice Service (Gwynedd & Môn)</p>	<p>Minutes of relevant meetings</p>

	<p>Delyth Lloyd Griffiths Senior Safeguarding Officer (Education) Gwynedd & Môn</p> <p>Policies and Procedures</p> <p>Llŷr Bryn Roberts, Service Manager Anwen Huws, Service Manager has also contributed on a regular basis to the consultation meetings in respect of the proposed All Wales Protection Procedures</p> <p>Workforce/Training sub group</p> <p>Malcom Vaughan, Senior Manager Youth Justice Service (a joint Gwynedd and Môn post)</p> <p>Gwynedd and Mon Multi Agency Practice Improvement Group</p> <p>Anwen Huws, Service Manager Lisa Capper, Independent Safeguarding Officer (Child Protection Lead)</p> <p>Ynys Môn's attendance and participation at regional and local groups has been consistent.</p>	
<p>2.</p> <p>Please could you comment on the work your agency has done around the Board's Priorities?</p> <p>-Children at risk of Criminal and Sexual Exploitation</p>	<p>Children at risk of Criminal and Sexual Exploitation</p> <p>The service has a well-established panel that discuss the most complex CSE and CCE cases referred to it. The early intervention and prevention service have invested in a new Healthy Relationships worker who will work directly and within groups with children who are at risk of exploitations. A successful ICF funding has provided us with an opportunity to fund a Healthy Relationships Social Worker within the intensive intervention service. The service arranged 4 presentations on the CSE day on the 18th of March (CSE CCE awareness day) focusing on the work that we do with children and young people in Anglesey. There was a focus on the contextual model for exploitation: a multi-agency approach that takes into account the response on an individual, family and community basis. Our goal is to establish a contextual model for CSE CCE on the Island. Identified workers have received the PACE training to support this development and feedback from this training has been positive by all agencies who co work with us in this field.</p> <p>Harmful sexual behaviour.</p> <p>Harmful sexual behaviour is as a priority for Children and Families Service: as we need to develop greater resilience within the workforce to respond to relevant cases of problematic and harmful sexual behaviours.</p>	<p>Minutes</p> <p>Terms of reference</p>

<p>-Harmful Sexual Behaviour</p> <p>-Domestic Abuse</p>	<p>All members of staff have received a half-day awareness raising session. Nominated staff will attend the full AIMS training in the coming year once the new updated AIMS model is ready. The Healthy Relationship Worker and Social Worker will provide evidence based interventions to children who display problematic and harmful sexualised behaviours across the service. Schools have trained 99 staff (Gwynedd and Mon) on AIMS in November 2018: and most schools are now able to complete an AIMS checklist. Further training is planned next term including training for those chairing RAMP assessments.</p> <p>Domestic violence:</p> <p>Domestic violence remains both a challenge and a priority for public services in Anglesey in particular the Local Authority and the Police. The figures and statistics in Anglesey seems to confirm that domestic occurrences are amongst the most prevalent, within the population, in comparison to other areas throughout the U.K. With this in mind, we have established a working group to look at the model of intervention that we currently provide and review all services commissioned in relation to domestic violence. We have expanded the scope of the IFSS to include domestic violence. The working group will follow two cases who will receive this intensive service from the IFSS and Gorwel services.</p> <p>Ynys Môn Children and Families Service and Adult Service, both contribute to and are standing members of the Multi Agency Risk Assessment Conferences (MARAC).</p> <p>Caroline Turner, Assistant Chief Executive and Director of Social Services represented the Local Authority on the North Wales Regional VAWSADV Board. The Local Authority has continued to implement the requirements of the National Training Framework: Level 1 and 6. We were ready to roll out Ask and Act Group 2 and 3 training in April 2019 until Welsh Government indicated that they are changing the entry requirements to the Level 2 Train the Trainer accredited course. A number of partners in North Wales challenged these proposals and the lack of consultation: we await a response before considering our position.</p>	
<p>3</p> <p>Please could you identify any key achievements/</p>	<p>Corporate</p> <p>Safeguarding is a Corporate priority: and the Local Authority has in place the Corporate Safeguarding Board and each service has a designated Safeguarding Lead. During 2018/19 the Local Authority</p>	

<p>improvements in relation to safeguarding practice over the last twelve months within your agency?</p>	<p>established its second Corporate Safeguarding Plan which included improvement actions in relation to:-</p> <ul style="list-style-type: none"> - Corporate Leadership and governance - New and major developments – Safeguarding Relevance - Communication and Awareness - Safe and Skilled Workforce - Effective Support and Interventions - Partners, volunteers and commissioned services <p>Key Achievements</p> <ol style="list-style-type: none"> i. Re Launched the reviewed Corporate Safeguarding Policy –December 2018 via Policy Portal with acceptance monitored ii. Corporate Safeguarding Scorecard developed as part of individual Service Reviews procedure. iii. Wylfa Newydd – Impact Assessment and Mitigation proposals developed. DCO hearing examined issues in respect of Safeguarding in January 2019. Continued to respond to the developer on safeguarding matters in line with the concerns and mitigation identified in the Local Impact Report. S106 input completed. iv. Modern Slavery –E Learning module launched. Services across the Local Authority took part in Operation Octopus – which related to fair and ethical employment with respect to car washing sites. Actions to implement our commitment to the Code of Conduct Ethical Employment in Supply Chains are ongoing. v. Safeguarding Practice Guidance for the Council’s Services launched. vi. Prevent–No Platform Policy and the Practice Guidance developed for approval by the strategic board in April 2019 vii. Safeguarding Advice for School Bus Drivers – Lisa Capper, Independent Safeguarding and Reviewing Officer, has drawn up good practice guidelines for school bus drivers following learning from a number of Professional Abuse Strategy Meetings. These provide bus drivers and young people with a set of guidelines on the standard of conduct expected. The aim is that they are introduce on a voluntary basis, but consideration given to making these a mandatory part of the service specification in any future re tendering of the service/provision. viii. Female Genital Mutilation – During ‘World Social Work Day’ the Isle of Anglesey Social Services celebrated by inviting Hibo Wardere, a Somali-born campaigner against female genital mutilation to talk to us about her experience of FGM as a victim and she provided an informative and aspirational talk to the staff. 	<p>Minutes of the CSB</p> <p>Action Plan</p> <p>Reviewed Policies and Procedures.</p> <p>Individual work packages</p>
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	<p>Children and Families Service</p> <p>The Care Inspectorate Wales Inspection Report 2018 concluded that Safeguarding children was prioritised within the department: and that they mostly saw competent and supported workers providing timely and proportionate responses. In terms of positive practice they identified:-</p> <ul style="list-style-type: none"> - Gwynedd/Thornton Risk Model and how the mentoring and coaching sessions for individual staff had made a positive improvement to their practice: - Partners were positive about the joint work being undertaken: and - The use of the disputes escalation policy achieved a positive outcome for the child and agencies involved. <p>We undertake planned and systematic evaluations of practice and this shows that the service is making progress in meeting its safeguarding practice improvement objectives.</p> <p>Our focus during the year has been to develop Cryfder ar y Cyd: the model for Child Protection. Based on extensive engagement across the service we have developed or model which is based on a strengths-based approach which incorporates some elements of a Signs of Safety Approach alongside the Gwynedd/Thornton Risk Model in the analysis of significant harm</p> <p>This has also included</p> <ul style="list-style-type: none"> - Reviewing the information sent to children, families and professional before the conference. - Proposed introduction of Secure Email/Egress - Reviewing the Child Protection Agenda and minutes template to elicit information in a focused way - Reviewing the Child Protection Reports to present and elicit information in a focused way - Reviewing the Child Protection Plan format and its central role in the work of the core group in achieving safety outcomes. It aims to develop a plan that defines the safety outcomes: and provides a focus for measuring the distance travelled in meeting those outcomes. The Risk Model remains a core framework for judging the distance travelled. - Ensuring that the plan makes clear the intervention/visits required to achieve change that relate to the outcomes identified in the Child Protection Plan. 	<p>Care Inspectorate Wales Inspection Report 2018</p> <p>Children Services Improvement Plan & Individual Audits and reports: and action plans</p> <p>Individual work packages</p> <p>Performance Data</p>
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We have completed considerable work: and are now providing training for each practice group. Partner agencies have been involved: and we will be rolling out a series of learning opportunities for multi-agency partners. We have agreed to develop a multi-agency stuck cases supervision/facilitation process to support core groups to review a case and identify options and solutions.

We focused on improving the skills and knowledge in relation to **undertaking s47 Investigations**. We have reviewed our reporting template to ensure that the Gwynedd/Thornton Risk Model Significant Harm Supplement informs the analysis of whether the child has or likely to suffer significant harm.

All relevant children have a **Child Protection Plan**. Our audit showed that generally the plans made clear the cause of concerns and what was expected of each person as part of the plan for safeguarding the child. The audit also showed that cases were being appropriately escalated to LGM by the social workers

There has been significant work with partners, including those in the voluntary sector, third sector and carers in order to strengthen the Information, Advice and Assistance (IAA) function. (Teulu Môn). Teulu Môn staff have engaged with a number of partner agencies in relation to improving the quality of referrals. The **quality of referrals** from partners still vary, but there have been improvements in this area following the investment by Teulu Môn. Teulu Môn staff are proactive in their enquiries to improve the clarity of individual referrals and to support the general standards of referrals received. We have engaged positively with North Wales Police in terms of their development work around ACE informed responses, and identifying early intervention needs and responding to CID16s. The Police spent time in Teulu Môn shadowing Engagement Officers. The Service is currently planning the introduction of an Early Help Hub, based on the Flintshire model.

Since June 2018 Children and Families Services has started a pilot programme together with North Wales Police called the **Early Action Together Programme**. It is envisaged that the programme will help to reduce demand on policing and on key delivery partners and improve the outcomes for people through focusing on transforming policing vulnerability to a multi-agency Adverse Childhood Experiences (ACE) informed approach that enables early intervention and root cause prevention to reduce escalation of issues. This will provide a joined-up service that is better able to respond to the needs of individuals and local communities in Anglesey, particularly the most vulnerable.

Evidence of improved senior manager oversight of cases on the Child Protection Register by the Service Manager. There is a monthly meeting with the Independent Reviewing Officer (Child Protection Lead) and Practice Leads to discuss the children who have been on the Child Protection Register for approximately 10 months – to ensure an acute focus on the step-up/down action required.

As the Safeguarding Unit covers adult and children’s safeguarding we are recognising a number of benefits in the sharing of expertise and perspectives especially in relation to

- Understanding the **Mental Capacity Act and Deprivation of Liberty Safeguards**
- Dovetailing of **Professional Concerns Meetings Adults and Professional Abuse Strategy Meetings:** and assessments of causing by omission or commission significant harm to children where those individual also work or volunteer with children or adults who may be at risk.

Performance data shows that children and their families can be confident that timely decisions are to all reports of suspected child abuse or neglect. There is no waiting list for allocation of cases where safeguarding enquires are required. Safeguarding contacts receive a quick and comprehensive response with evidenced risk assessment and management.

Performance information in relation to timeliness of meetings, periods of registration and re referrals remain within targets.

There is an improvement in the timelessness of core groups. This remains an area where the service is focusing on improvement.

There has been **no appeal against registration** during the reporting period.

<p>4.</p> <p>Please could you highlight the key challenges facing your organisation around safeguarding practice?</p>	<p>The Local Authority is responding to, and making sustained progress, in relation to the challenges it faces. These are included in the Service Practice Development Plan. Refer to 3 above.</p> <p>Audits are showing some key areas for focus</p> <ul style="list-style-type: none"> - Evidencing the wishes and feelings of the child and that the child had been afforded the opportunity to understand his/her plan - Challenges of maintaining an effective summary of complex relationships, interdependencies and significant historical records within case recordings systems. <p>We have contributed to the consultation in respect of the draft All Wales Protection Procedures: and will need to work within our organisation and with others to support implementation. .</p> <p>Whilst we are enthused, about launching <i>Cryfder ar y Cyd</i>, we recognise that with change comes challenges for us and for our partners. Practitioners are able to identify risks and have a number of tools/assessment to identify risks, however identifying the strengths in the family and the protective factors the family have within them to keep the child safe is more of a challenge for them and for our partner agencies. Our inclusive approach to developing the model will service us well as we work with partners on implementation.</p> <p>In terms of what audit and evaluation is telling us about the challenges we and other agencies face: -</p> <ul style="list-style-type: none"> - Evidencing co-production with the parents by the core group in developing the plan – in developing the plan: in communicating the plan in a way that is understandable: ensuring shared ownership. - Protection Plan is what drives the work of the core group. - Reports and contributions to review child protection conferences from all agencies need to be less repetitive and provide a more succinct update of the progress achieved, what is still of concern and what needs to change. - The practice of the police in centralising its screening and decision making desk: is leading to more strategy meetings held over the phone; without the contribution of other agencies. Agencies need to consider how technology could support contribution of all agencies to a virtual strategy meeting when required. 	<p>Children Services Improvement Plan</p> <p>Individual Audits and quality of practice reports: and action plans</p> <p>Reports to LDG</p>
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	<ul style="list-style-type: none"> - The NWSCB should give consideration into the development needs of practitioners across all agencies in terms of assessing the risk of harm to children where it is suspected that their parents/cares may have or are likely to sexually abuse them - Working with health colleagues to support an improvement in the quality of GP reports to Conferences: We are confident that understand our key challenges and have actions in place to improve. 	
<p>5. Please could you evidence how children/ young people/ parents/ carers how been involved in service development within your agency?</p>	<p>We know that we need to develop our arrangements. The development to date has mainly focused on the participation of care experienced children and young people.</p> <p>Parents, carers and children are encouraged to attend child protection conferences. Participation of parents and carers within conferences is good, but children and young people overall choose not to attend. Reports to case conference should reflect the wishes and feeling of the child and the chair focuses on this within the conference. We have the capacity now to offer the child a meeting with the Chair prior to the conference. We ensure that the child/young person understand his/her right to advocacy.</p> <p>We are working to improve the information provided to children and families before the conference. We attempted to include parents in this process. This was not successful. Most successful is the one to one approach and the Independent Reviewing Officer (Child Protection Lead) gains parents views is through speaking with them before and at the end of case conferences and during the review of IFSS cases. She provides a quarterly report summarising the main findings as part of her Oversight and Challenge role. The messages from families are powerful e.g. The new report format used recently. It was the second review conference. They family preferred the new format as it was clear and easy to understand. It did not require the social worker to spend 2 hours with them to explain what it all meant (as the first conference report did), and they understood this report.</p>	
<p>6. In relation to safeguarding practice, how do</p>	<p>Children and Families Services have adopted and implemented its Improving Practice Quality Framework. The aim of this framework is to set out the approach that Children’s Services will take to ensure that it is</p> <ul style="list-style-type: none"> • Providing safe professional practice 	<p>Improving Practice Quality Framework</p>

<p>you quality assure practice?</p>	<ul style="list-style-type: none"> • Supporting the right children/adults, in the right way, at the right time • Evaluating whether it is making a difference to practice improvement • Providing a professional context that supports learning, reflection, openness and supportive challenge • Taking the improvement agenda beyond compliance with procedure to a commitment to improve the quality of the social work practice delivered to children, their families and carers. <p>It provides a set of planned and systematic assurance processes used to shape learning and improvement, moving along the spectrum from quality control to quality improvement based on an approach of evaluation, learning and improvement. We detailed in last year's report our approaches to Defining Quality, Securing Quality, Evaluation Quality and Learning and Improvement.</p> <p>We use a variety of sources and methods to establish the evidence base about the quality of practice within the service. Upon this evidence base, we take forward learning and improvement on a systemic and planned basis. Regular and planned casefile audits & Multi Agency Audits are embedded. Of particular relevance to this report we undertook:</p> <ul style="list-style-type: none"> - Regular monthly casefile audits across the service carried out by Practice Leads, Independent Safeguarding Officers, Service Managers - Thematic evaluation of practice - Decision Making in respect of referrals that were closed following a S47 Investigation: - Thematic evaluation of practice - All the Child Protection Plans against the Service Standards in terms of focus on the needs, risks and strengths of children and families, and clear desired outcomes, timescales and accountability for action. - Thematic evaluation of practice - Audit by Independent Reviewing and Safeguarding officer - ten families whose children were on the Child Protection Register to measure the quality of the service they received against the Service Standards - Thematic evaluation of practice – Public Law Outline process - Management Reviews in specific cases - MAPFS <p>The Independent Safeguarding Officers provide an important Overview and Oversight role and report on an ongoing basis and in a systemic way each quarter drawing out themes, issues and learning. They also provide an important challenge and escalation role.</p>	<p>Individual audits</p> <p>Quality of Practice Reports</p> <p>Learning circles</p> <p>Presentations</p>
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<p>7.</p> <p>Please could you provide a good practice example where positive outcomes were achieved in relation to safeguarding practice?</p>	<p>During the past 6 months, there has been positive evidence and feedback regarding 6-child protection cases co-worked between Specialist Children’s Services and other practice groups across Ynys Mon Children and Families services. These cases have been either individual disabled children or disabled children who have been part of a larger sibling group.</p> <p>These have been complex cases where there was the need for social workers and other professionals to have skills, experience and knowledge relevant to Child Protection Procedures, but equally important to have skills, experience and knowledge around the needs of disabled children with complex needs.</p> <p>By co – working these cases it has been possible to support staff to build confidence and ability in both areas of specialism across the service and benefit a joint approach for working with children and young people who have complex needs in the future.</p>	
	<p>Three children all over the age of 10yrs subject to Child Protection as a safeguarding measure due to:-</p> <ul style="list-style-type: none"> - Exposure to parental behaviour such as DV with father being the perpetrator, father’s illicit drug use and mental health issues. - Father having a sex offender status, as a consequence of exposing himself to others on two separate occasions – sentenced to 12mths imprisonment & served 6mths. - Mother’s continued relationship with the father & permitting him to live in the family household post his release; against professional advice. - Father’s non-engagement in a specialist Risk Assessment (Lucy Faithful) & continued denial of being a risk to others. - The children having a lived-experience of being ostracised in the community as a consequence of their father’s behaviour as well as neglect of their physical, emotional & educational needs & failure of the parents to engage in service provision of support to effect & sustain change. <p>The Local Authority instigated Care Proceedings. Whilst the court viewed the threshold of significant harm had been met and made the three children subject of an Interim Care Order the court ruled in favour of the three children remaining in parental care and for this to be regulated under s38(6) of the Children Act 1989 supported with a signed Contract of Expectations in place. The impact of this meant that the three children had a Looked After Child status however avoided the most draconian safeguarding measure in respect of separating the children from parental care and potentially as a sibling group.</p>	

	<p>Father left the family home and mother signed an undertaking with the court not to allow him entry into the family household and / or to have 'unsupervised' contact with the children. This meant that the risk posed was managed and allowed the mother to focus on the children & demonstrate her ability to parent the children as the sole caregiver. Mother positively engaged in service provisions of support during the course of the proceedings with evidence of improvement in meeting the children's individual needs in all core domains. As a consequence, the Social Worker on behalf of the Local Authority recommended that the three children's needs were met in the continued care of their mother. However due to a high degree of 'disguised compliance' in the past it was also recommended that a 12mth Supervision Order be made. The IRO will maintain the review and scrutiny of this plan.</p> <p>The proceedings concluded within the required 26 wk timescale and the Children's Guardian supported the Local Authority plan, which was ratified by the Court.</p> <p>As a continued safeguarding measure mother signed a further undertaking with the court not to permit father into the home address or allow him contact with the children until he has cooperated with the 'risk assessment. In so doing, she knew that if she were to breach this undertaking she could incur a hefty fine or be sentenced to prison.</p>	
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Appendix 2



Annual Partner Agency Report to NWSAB

Version 2 – 4/2/19

The updated partner agency report for 18/19 has been amended to reflect the key issues identified within the National Independent Safeguarding Board feedback on the North Wales annual report.

The partner agency report has to be completed by the 10/5/19 and returned to the

regionalsafeguarding@denbighshire.gov.uk

All partner agency reports will be presented at the Board Meeting in July. We have attached a PowerPoint presentation to accompany the report – for you to complete, to identify 5 key issues from your report that the Board should be sighted on.

Priority Areas	Comments	audit evidence
<p>1 - Please comment on your agency's attendance and participation at Board Meetings, work of the Board and within the subgroups</p>	<p>Ynys Môn contributes to the work of the board: both in terms of finance and officer time.</p> <p>Regional Board</p> <p>Attendance by Alwyn Jones, Head of Adults</p> <p>Delivery Group</p> <p>Chaired by Alwyn Jones, Head of Adults</p> <p>Anwen Huws, Service Manager</p> <p>Olwena Davey, Adult Safeguarding Coordinator</p> <p>Policies & Procedures Subgroup</p> <p>Olwena Davey, Adult Safeguarding Coordinator</p> <p>APR Subgroup</p> <p>Olwena Davey, Adult Safeguarding Coordinator</p> <p>Anwen Huws, Service Manager & Olwena Davey, Adult Safeguarding Coordinator have also contributed on a regular basis to the consultation meetings in respect of the proposed All Wales Protection Procedures</p>	<p>Attendance and contributions acknowledged in meeting minutes across all groups.</p>

<p>2- Please could you comment on the work your agency has done around the Board’s Priorities?</p> <p>Improving Outcomes: To be assured that there is efficient, effective and coordinated responses to the identified needs of adults at risk and results in improved outcomes for them.</p> <p>Better Engagement: To demonstrate that the voice of service users is central to our work and that the views of adults at risk, their families and frontline practitioners inform practices and shape services.</p> <p>Increased Knowledge & Continuous Learning: To be assured that we know the adults who are most at risk in our region and effectively safeguard them. To continually develop and improve the way we work so that outcomes for adults at risk improve.</p> <p>Strong Leadership & Evidenced Compliance: To provide strategic leadership in relation to safeguarding & to ensure that the North Wales Safeguarding Adults Board are able to demonstrate effectiveness in delivering against their statutory function.</p> <p>-</p>	<p>There are well established relationships between the Local Authority and partner agencies in relation to safeguarding. This ensures that reports are dealt with swiftly and comprehensively. Our performance indicators show that in excess of 90% of cases, we are consistently completing enquiries within the seven day window.</p> <p>Wherever possible, the views of the individual are sought in relation to their safeguarding experience and how this can be achieved. Whilst this is not always possible due to lack of evidence or the capacity of the individual, family members / advocacy are engaged and their views sought. Advocacy has also been used to support individuals or family members where this additional need has been identified.</p> <p>We are in the process of approving and implementing our policy and procedure to support the Handling of Individual Cases of Adults at Risk: ensuring that the person is at the centre of their safeguarding experience. We are also developing our recording templates and agenda exemplars to support implementation and to improve how we record the views of the individual to ensure that the voice of the adult at risk or their advocate is central throughout.</p> <p>Training is delivered continuously during the year via conferences, training events and e-learning. Training needs are identified in supervision. Training requirements are identified via emerging legislation, policies and procedures. All training delivered is reported to the Senior Management team and the G&M delivery group.</p>	<p>Evidenced via direct communication between agencies and case recordings.</p> <p>Evidenced on individual case recordings on WCCIS.</p> <p>Quarterly reporting.</p>
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	<p>We contribute to the regional and sub-regional agenda and helping to drive improvements regionally.</p> <p>We recognize the importance of supporting staff to make the transition from the Protection of Vulnerable Adults (POVA) arrangements to the duties under s126 - Adult at Risk pending the implementation of the All Wales Procedures.</p>	
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<p>3- Please could you identify any key achievements/ improvements in relation to safeguarding practice over the last twelve months within your agency?</p>	<p>Corporate Basis</p> <p>Safeguarding is a Corporate priority: and the Local Authority has in place the Corporate Safeguarding Board and each service has a designated Safeguarding Lead. During 2018/19 the Local Authority established its second Corporate Safeguarding Plan which included improvement actions in relation to:-</p> <ul style="list-style-type: none"> - Corporate Leadership and governance - New and major developments – Safeguarding Relevance - Communication and Awareness - Safe and Skilled Workforce - Effective Support and Interventions - Partners, volunteers and commissioned services <p>Key Achievements</p> <p>ix. Re Launched the reviewed Corporate Safeguarding Policy – December 2018 via Policy Portal with acceptance monitored</p> <p>x. Corporate Safeguarding Scorecard developed as part of individual Service Reviews procedure.</p>	<p>Minutes and actions from the Corporate Safeguarding Board meetings.</p>
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	<p>xi. Wylfa Newydd – Impact Assessment and Mitigation proposals developed. DCO hearing examined issues in respect of Safeguarding in January 2019. Continued to respond to the developer on safeguarding matters in line with the concerns and mitigation identified in the Local Impact Report. S106 input completed.</p> <p>xii. Modern Slavery –E Learning module launched. Services across the Local Authority took part in Operation Octopus – which related to fair and ethical employment with respect to car washing sites. Actions to implement our commitment to the Code of Conduct Ethical Employment in Supply Chains are ongoing.</p> <p>xiii. Prevent–No Platform Policy and the Practice Guidance developed for approval by the strategic board in April 2019. Represented at the regional Chanel Panel chairs meeting to share good practice and regional consistency.</p> <p>xiv. Female Genital Mutilation – During ‘World Social Work Day’ the Isle of Anglesey Social Services celebrated by inviting Hibo Wardere, a Somali-born campaigner against female genital mutilation to talk to us about her experience of FGM as a victim and she provided an informative and aspirational talk to the staff.</p> <p>Deprivation of Liberty Safeguards (DoLS)</p> <p>We have made significant improvements in this area: with additional funding enabling additional capacity. This has led to</p> <ul style="list-style-type: none"> - An increase in the numbers of assessments completed - A reduction in the waiting list - Work with the Managing Authority to understand their 	<p>Policies completed and outstanding reported to the Senior Management Team.</p> <p>Evidence of scorecard available.</p> <p>Copies of assessment and proposals available.</p> <p>Mandatory training across the LA.</p>
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	<p>responsibilities</p> <ul style="list-style-type: none"> - Reviewed our information to the public. <p>Handling Individual Cases of an Adult at Risk There has been a significant increase in safeguarding reports during the year which are being initially screened by SPOA / Team Managers. During the year, 95.31% of the safeguarding risks were managed.</p> <p>Professional Concerns Protocol As the Safeguarding Unit covers adult and children’s safeguarding we are recognising a number of benefits in the sharing of expertise and perspectives especially in relation to</p> <ul style="list-style-type: none"> - Understanding the Mental Capacity Act and Deprivation of Liberty Safeguards - Dovetailing of Professional Concerns Meetings Adults and Professional Abuse Strategy Meetings: and assessments of causing by omission or commission significant harm to children where those individual also work or volunteer with children or adults who may be at risk. <p>North Wales Self-Neglect Protocol Since the inception of this protocol, there have been significant improvements in proactive multi-agency work with capacitious individuals who self-neglect. This has led to a shared understanding by professionals and in many cases led to improved outcomes for the individual who may previously have been closed to services.</p>	<p>Copies available.</p> <p>Minutes available.</p> <p>Staff attendance documented.</p>
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	<p>BCUHB</p> <p>Joint working with colleagues from BCUHB regarding referral rates from the Cefni hospital has proven beneficial with quarterly reporting now in place to develop a shared understanding and quality improvements for citizens.</p>	<p>Evidence presented to CIW on an annual basis.</p> <p>Quarterly reporting to the G&M delivery group.</p> <p>WCCIS</p> <p>Quarterly reporting</p> <p>WCCIS case files.</p>
<p>4. Please could you highlight the key challenges facing your organisation around safeguarding practice?</p>	<p>Progress on applications to the Court of Protection for community DoL authorizations are slow as we do not have a doctor willing to work with the largely Learning Disability community. We are prioritizing the reviews of applications and new placements however, lack of medical uptake is presenting us with challenges. This places the LA at risk of legal challenge for approximately 45 individuals who are unlawfully deprived in the community. Work is on-going to establish links with doctors who may be willing to complete the assessments. The quality of the referrals continues to be inconsistent, necessitating follow up, consent and further information being required. The complexity of the cases also fluctuates however, there are strong relationships between agencies and commitment to the safeguarding processes.</p>	<p>Dialogue between individual consultants / GP's.</p> <p>Dialogue with BCU requesting lists of s12(2) staff to initiate contact.</p>

<p>5. Please could you evidence how Adults at Risk / Families / carers how been involved in service development within your agency?</p>	<p>Efforts continue to seek citizen feedback from victims of abuse who have been through the safeguarding process. This remains a challenge as many of the victims are unable to engage due to inability or willingness.</p> <p>Where there person lacks capacity in relation to the specific safeguarding event, Families / Advocacy are advised and views sought. Families / Advocacy invited to case conferences.</p>	<p>Evidenced through individual safeguarding cases on WCCIS.</p>
<p>6. In relation to safeguarding practice, how do you quality assure practice?</p>	<p>Adult’s Services have adopted and implemented its Improving Practice Quality Framework. The aim of this framework is to set out the approach that it will take to ensure that it is</p> <ul style="list-style-type: none"> • Providing safe professional practice • Supporting the right adults, in the right way, at the right time • Evaluating whether it is making a difference to practice improvement • Providing a professional context that supports learning, reflection, openness and supportive challenge 	<p>Evidenced in in-house and multi-agency audits which are fed back to staff, Managers and via the G&M delivery group.</p>

	<ul style="list-style-type: none"> • Taking the improvement agenda beyond compliance with procedure to a commitment to improve the quality of the practice delivered <p>It provides a set of planned and systematic assurance processes that can be used to shape learning and improvement, moving along the spectrum from quality control to quality improvement based on an approach of evaluation, learning and improvement. The process of regular and planned casefile audits has started in the service carried out by Team Managers, Service Managers and the Adult Safeguarding Coordinator. Thematic evaluations of practice are planned for next year – starting with supervision.</p> <p>We have carried out multi Agency audits as required by the Local Delivery Group. The service - through its Service Management Team, Whole Service Workshops, Supervision, Professional Development Opportunities, considers evidence from evaluations of practice: so that it is clear about the improvements needed and these can be achieved.</p> <p>The Adult Safeguarding Coordinator provides an important Overview and Oversight role and report on an ongoing basis and in a systemic way each quarter drawing out themes, issues and learning. They also provide an important challenge and escalation role. We have restructured the resources we have to strengthen this role so that we can carry out regular and planned monthly</p>	
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	<p>independent audits specific to safeguarding practice and decision making on a monthly basis: and provide proportionate independent oversight, which will positively contribute to timely responses.</p> <p>No APR's or MAPF's relating to Ynys Môn were commissioned via the APR Group or the Local Delivery Group during the reporting period. We have ensured that front line staff were aware of the actions plans and recommendations from APRs, national learning and key research</p>	
<p>7. Please could you provide a good practice example where positive outcomes were achieved in relation to safeguarding practice?</p>	<p>P. was assessed as requiring 24 hour care following a period of rapid physical and cognitive decline. P. indicated to Advocacy, a desire to return home and an application to the Court of Protection was made for determination.</p> <p>Prior to the hearing there was excellent multi-agency work between P, family, Social Worker, OT, CPN and Psychiatrist looking at a range of options to return P home. These included; familial support, assistive technology, home care, day care etc. P. was also given the opportunity to return home for a visit supported by advocacy and family to try and establish P.s views. During the visit, P. was disorientated to the environment and became distressed.</p>	<p>Individual case recording on WCCIS.</p>

The judge ruled that P's best interests were to remain in the care home. The Social Worker and family now report that P. appears happy in the home and has formed positive relationships with certain staff and residents.

Whilst arguably, the best outcome for P. would been to return home, the home visit confirmed both to P. and the professionals involved that this was no longer viable. However, P. was afforded the right to have her wishes heard by the Court and a truly independent judgment reached to ensure her human rights were up-held.

PS

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HYFFORDDIANT

2018/19

YMWYBYDDIAETH DIOGELU SYLFAENOL	6	BASIC SAFEGUARDING AWARENESS
HYFFORDDIANT DIOGELU	12	SAFEGUARDING TRAINING
DIOGELU AR GYFER POBL BROFFESIYNOL	14	SAFEGUARDING FOR PROFESSIONALS
DIOGELU OEDOLION - GWEITHIO YN RHYNG ASiantaethol	12	SAFEGUARDING ADULTS - MULTIAGENCY WORKIN
DIOGELU SYLFAENOL PLANT AC OEDOLION	51	BASIC SAFEGUARDING CHILDREN AND ADULTS
DIOGELU CYFFREDINOL PLANT AC OEDOLION	195	GENERAL SAFEGUARDING CHILDREN AND ADULTS

2019/20 (Diwedd Mehefin/End June)

DIOGELU SYLFAENOL PLANT AC OEDOLION	86	BASIC SAFEGUARDING CHILDREN AND ADULTS
DIOGELU CYFFREDINOL PLANT AC OEDOLION	47	GENERAL SAFEGUARDING CHILDREN AND ADULTS

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ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Partnership and Regeneration Scrutiny Committee
Date:	11th September, 2019
Subject:	Schools' Progress Review Panel
Purpose of Report:	Progress update on the work of the Schools' Progress Review Panel
Scrutiny Chair:	Cllr Gwilym Owen Jones
Portfolio Holder(s):	Cllr R Meirion Jones
Head of Service:	Rhys H Hughes, Director of Education, Skills and Young People
Report Author:	Anwen Davies, Scrutiny Manager
Tel:	01248 752578
Email:	AnwenDavies@ynysmon.gov.uk
Local Members:	Not applicable

1 - Recommendation/s
<p>The Partnership and Regeneration Scrutiny Committee is requested:</p> <p>R1 To note:</p> <ul style="list-style-type: none"> • Progress made to date with the work of the Schools' Progress Review Panel in terms of achieving its current work programme which includes robust challenge on individual schools' performance • Areas of work covered thus far by the newly introduced GwE shadowing arrangements • The outcomes of the recent self-evaluation to measure impact and added value of the Panel • The need to revise the terms of reference of the Panel to ensure continued alignment with corporate priorities <p>R2 Recommend that:</p> <ul style="list-style-type: none"> • It agrees that the Panel continues to provide robust challenge on individual schools' performance • The Panel includes monitoring of the following work streams in its forward work programme: <ul style="list-style-type: none"> i. implementation of the Learning Service improvement plan ii. Non-maintained Years (early years) provision • The Committee comes to a view about the robustness of the Panel's monitoring thus far.

2 – Link to Council Plan / Other Corporate Priorities
<p>Direct link with the Council Plan / transformation priorities. The Council Plan includes the ambition to work with the people of Anglesey, their communities and with partners to ensure the delivery of the best available services that will improve quality of life for everyone across the Island. One of the 3 aims of the Plan is to “create conditions that</p>

will enable everyone to reach their full potential.” The work of the Panel is key to supporting schools and the Council to fully realise this aim.

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

3.1 Impact the matter has on individuals and communities [**focus on customer/citizen**]

3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [**focus on value**]

3.3 A look at any risks [**focus on risk**]

3.4 Scrutiny taking a performance monitoring or quality assurance role [**focus on performance & quality**]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[**focus on wellbeing**]

4 - Key Scrutiny Questions

At the request of the Panel:

1. Is the Scrutiny Committee satisfied with the work completed by the Panel thus far?
2. Are the actions of the Panel to date sufficiently robust and at an appropriate pace?
3. Are there any suggestions to further strengthen the work of the Panel?
4. Are there any other areas that need to be scrutinised by the Panel?

5 – Background / Context

1. CONTEXT

As previously reported, Members will be aware that scrutiny has developed over the past 2 years through the work of 3 scrutiny panels. This report summarises progress made to date as regards the **Schools’ Progress Review Panel**.

Panel Governance Arrangements

Members will be aware of the robust governance arrangements in place to underpin the work of the Panel¹ and in moving forward, it is intended to continue to convene monthly Panel meetings. A process is in place for quarterly progress reporting by Cllr Gwilym Owen Jones, the Panel Chair.

Membership of the Panel remains as reported to the Committee during the last quarter² namely:

¹ Partnership and Regeneration Scrutiny Committee convened on 20th April and 27th June, 2017

² Meeting of the Partnership and Regeneration Scrutiny Committee convened on 9th April, 2019

Schools' Progress Review Panel: Membership	
Councillor	Scrutiny Committee
Gwilym Owen Jones (chair)	Partnership and Regeneration Scrutiny Committee
Margaret M Roberts	
Kenneth P Hughes	
Vaughan Hughes	
Alun Roberts (vice-chair)	Corporate Scrutiny Committee
John Arwel Roberts	
Richard Griffiths	
Co-opted Member of the Scrutiny Committees	
Mr Keith R Roberts	Corporate Scrutiny Committee

2. FOCUS OF WORK OF THE SCHOOLS' PROGRESS REVIEW PANEL

This progress report includes reference to the last 3 meetings of the Schools' Progress Review Panel - thus covering the period **May** → **July, 2019**:

- Reflections and forward planning** – the Panel meeting in May³ received verbal feedback and reflections from Members in light of the first GwE shadowing activities. These initial reflections enabled the Panel to refine arrangements with GwE for the coming period, including introduction of a feedback proforma for completion at the end of each shadowing visit. This process will further strengthen the governance arrangements underpinning this work stream, providing collective evidence of Members' impressions and reflections as well as a mechanism for escalating key messages for further consideration by the Panel
- Working together in the Foundation Phase to raise standards** – in June⁴ the Panel had an opportunity to see the work of pupils in the Foundation Phase and to scrutinise the impact of a collaboration project on standards. The collaboration project straddled across 4 primary schools with the Panel being afforded an opportunity to observe pupils' work via a comprehensive exhibition. The Panel were advised of the unique elements to this collaborative model → individual catchment areas taking responsibility themselves for raising standards. Also, a model of collaboration working across two secondary catchment areas. This is an example of the Council building on its experience through further self – assessment and introducing an innovative method of undertaking scrutiny activity⁵
- GwE Shadowing arrangements** – Members will be aware that arrangements are now in place for members of the Panel to shadow GwE activities. These arrangements have been introduced in light of a decision by the Committee⁶:

³ Meeting of the Schools' Progress Review Panel convened on 16th May, 2019

⁴ Meeting of the Schools' Progress Review Panel convened on 20th June, 2019

⁵ Wales Audit Office review of Isle of Anglesey County Council scrutiny entitled Overview and Scrutiny – Fit for the Future? October, 2018

⁶ Meeting of the Partnership and Regeneration Scrutiny Committee convened on 12th December, 2018

“(RESOLVED) To arrange for Members to shadow the work of GwE once necessary arrangements have been put in place by GwE in consultation with the Learning Service.”

The governance framework underpinning these shadowing arrangements includes reporting arrangements by Members following individual shadowing activities, with the following objectives:

- i. Bring the Panel closer to pupils’ work and also standards in schools
- ii. Create the conditions for Members to fully appreciate the complexity and challenges of teaching eg by meeting front line teaching staff to discuss issues in general
- iii. Support the Panel to further develop its work programme

During this period, Members reported back on 8 key areas covered in shadowing activities in the Spring and Summer terms:

- ❖ Meeting of School Heads – track progress (25/03/19)
- ❖ Shirley Clarke Project – overview (29/03/19)
- ❖ Numeracy Learning Journey (05/06/19)
- ❖ New Curriculum: primary schools in David Hughes catchment area (08/06/19)
- ❖ ‘Camu’ Leadership Group meeting (11/06/19)
- ❖ Tier 2 Formative Assessment Action Research Project: Shirley Clarke (25/06/19)
- ❖ Tier 2 Review meeting – Shirley Clarke Project (28/06/19)
- ❖ Priority Planning Meeting, Ysgol David Hughes catchment area (logic model) (08/07/19)

It can be concluded that the Panel has prioritised time over recent months to introduce shadowing of GwE activities in order to ensure conditions that are conducive to effective Elected Member scrutiny. In moving forward, the Panel will resume with its programme of challenge on individual schools’ performance building on its work over the past few years. Below is a resume of this work over the past 10 months, per sector:

**Panel Programme of Challenge on Individual Schools’ Performance
October, 2018 → February, 2019**

Sector	Category	When
Primary	Green	October, 2018
Primary	Yellow	
Primary	Green	November, 2018
Primary	Yellow	
Secondary	Yellow	December, 2018
Primary	Amber	January, 2019
Primary	Green	February, 2019
Primary	Amber	

- **Estyn (24/06/19)** – in July⁷, the Panel received a verbal report by the Panel chair and vice-chair on a meeting that they had attended with Estyn in June, 2019. The following matters were noted in particular:
 - ❖ The contribution of the Schools' Progress Review Panel was a theme during the meeting as were the advantages of Members shadowing GwE
 - ❖ Estyn referred to the fact that the Non-Maintained Years provision (early years) is not currently included in the scope of the Panel's work programme
 - ❖ Estyn noted that more attention is required to support SACRE.

It is proposed that the Panel should include monitoring of the following in its work programme:

- i. Summary of Estyn inspection reports published for schools on the Island
- ii. Profile of the Local Education Authority against Estyn standards
- iii. Summary of Estyn inspection reports published for Non-Maintained Years (early years) provision on Anglesey.

3. MEASURING OUTCOMES AND IMPACT OF THE PANEL

3.1 Context

As previously reported, capturing and assessing the impact of Scrutiny is a challenge to achieve as the outcomes of scrutiny activities are not always tangible and often do not lend themselves to being measured in a systematic way. Also, it is not easy to measure the effectiveness of Scrutiny's ability to influence decision makers through discussion and debate. The journey of this Panel is however an example of where the input of scrutiny has added value and influenced the way in which proposals have been implemented by the Council.

3.2 Schools' Progress Review Panel

Scrutiny of schools' progress has matured significantly over recent years through the input of the Schools' Progress Review Panel. In March⁸, Panel members undertook a self-evaluation of its impact and reviewed 4 aspects of its work:

- What worked well
- Identify what impact the Panel has had
- Areas for improvement
- Member development needs

3.3 Outcomes of the Self-evaluation by Members of the Schools' Progress Review Panel

3.3.1 The following questions were used as a framework to enable Members to evaluate the contribution of the Panel:

Q1 In terms of the work of the Panel, what were the highlights for you as individual Panel members during the past year?

Q2 In your opinion, what impact did the Panel have in challenging and holding schools to account?

Q3 Are there any aspects of the Panel's work that could be undertaken differently in moving forward?

Q4 What development needs do you have in order to support you in your role?

Q5 Any general observations on the influence and / or impact of the work of the Panel on decision-making processes?

⁷ Meeting of the Schools' Progress Review Panel convened on 18th July, 2019

⁸ Meeting of the Schools' Progress Review Panel convened on 22nd March, 2019

3.4 This work stream has evidenced the following positive outcomes:

- A team of Members, drawn from across the political parties and groups, who have developed a high level of knowledge about the complexities of education and schools and a level of expertise in the service area
- Development of a model of working that focuses on a smaller group, encouraging good attendance and teamwork
- Creating conditions that are conducive to effective Scrutiny eg there has been a tangible improvement in the level and depth of questioning by the Panel
- Scrutiny activity is well planned, efficient and objective and based on evidence from a range of sources
- Better understanding by Elected Members of the complexities and risks in schools in order to be able to effectively scrutinise, hold to account and identify priorities in moving forward

3.5 Development areas were identified by Panel members as part of the self-evaluation and these have been summarised under 7 key themes:

- ✚ Shadowing GwE activities
- ✚ Panel forward work programme
- ✚ Terms of reference
- ✚ Frequency of meetings
- ✚ Member development needs
- ✚ Link with Member Briefing Sessions
- ✚ Measuring scrutiny outcomes and impact

These themes have been included in the Panel's forward work programme and progress will continue to be reported to this Committee on a quarterly basis.

A copy of the report on the self-evaluation is attached (**Appendix 1**).

4. MATTER TO BE ESCALATED FOR CONSIDERATION BY THE PARENT COMMITTEE

The following matter be escalated for consideration by the Partnership and Regeneration Scrutiny Committee:

- 4.1 The Partnership and Regeneration Scrutiny Committee is requested to come to a view about the robustness of the Panel's monitoring thus far.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

N/A

7 – Financial Implications

N/a

8 – Appendices:

Report on the Schools' Progress Review Panel self-evaluation

9 - Background papers (please contact the author of the Report for any further information):

Anwen Davies, Scrutiny Manager, Isle of Anglesey County Council, Council Offices, Llangefni. LL77 7TW

Cllr Gwilym Owen Jones
Chair of the Schools Progress Review Panel
Date: 13/08/19



MEASURING THE IMPACT OF SCRUTINY

SELF-EVALUATION BY MEMBERS OF THE SCHOOLS PROGRESS REVIEW SCRUTINY PANEL

Scrutiny Panel - 22 March 2019



INDEX

- 1. Background**
- 2. Role of the Schools Progress Review Scrutiny Panel**
- 3. Measuring Outcomes and Impact of Scrutiny**
- 4. Self-Evaluation Questions**
- 5. Conclusions**
- 6. Next Steps**



1. Background

- 1.1 A report on the quality of Local Authority Education Services for children and young people on Anglesey published by Estyn during July 2012. Then the overall judgement on the quality of services noted as unsatisfactory.
- 1.2 In the report, seven recommendations made to the Authority with a requirement that it had to produce a Post Inspection Action Plan (PIAP). A PIAP submitted to full Council on 4th October 2012.
- 1.3 On the 21 November 2012, the Education and Leisure Scrutiny Committee established the Schools Review Progress Scrutiny Panel (the Panel).
- 1.4 The Panel has been meeting since 2012. The Panel established as a way for Members to enhance their understanding of education matters and to contribute to the accountability of Head Teachers and School Governors for school performance.
- 1.5 The Panel has eight Members. The Partnership and Regeneration Scrutiny Committee nominates four Members and the Corporate Scrutiny Committee nominates four Members.
- 1.6 The Panel submits a progress report to the Partnership and Regeneration Scrutiny committee on a regular basis.

2. Role of the Schools Progress Review Scrutiny Panel

- To improve performance of all schools on Anglesey by providing robust challenge on Individual school's performance.
- To Monitor the Learning Services Delivery/Improvement Plan (together with successor Plans).
- To encourage the sharing of good practice between schools, taking on board lessons learnt and individual school's experience.
- To enhance local members knowledge about key performance drivers and challenges that face schools on Anglesey.
- To give confidence to the Senior Leadership Team, Scrutiny, Council Executive and regulators that school performance is being monitored by Members.
- To assist the learning Service with overall educational programmes and projects and increase knowledge of joint working arrangements between the Council and GwE (School Effectiveness and Improvement Service for North Wales) to raise standards.



3. Measuring Outcomes and Impact of Scrutiny

- 3.1 Capturing and assessing the impact of Scrutiny is a challenge to achieve as the outcomes of scrutiny activities are not always tangible and often do not lend themselves to being measured in a systematic way. In addition, it is not easy to measure the effectiveness of Scrutiny's ability to influence decision makers through discussion and debate.
- 3.2 Scrutiny of schools, Learning Service and GwE has matured through the input and work of Schools Progress Review Scrutiny Panel. The Panel has been able to meet with Head teachers, Chairs of School Governing Bodies together with officers from GwE and the Learning Service.
- 3.3 The Learning Service Action Plan (SIP) submitted to the Panel and attention drawn to matters requiring attention and action. Key matters arising included:
- Ensure that each governing body adopts the Partnership Agreement between them and GwE/Learning Department.
 - Ensure that schools implement the Digital Inclusion Framework appropriately
 - Ensure that governing bodies achieve their statutory responsibilities in relation to operating as a critical friend by challenging Head Teachers and ensuring accountability
 - Self-evaluation review of the Learning Service [in line with Estyn guidelines]
 - Modernising the Amlwch Catchment Area and the Sixth Form
 - Continue to strengthen contacts and accountability with the Additional learning Service and Anglesey and Gwynedd Councils.
 - Prepare for implementing the new Additional Learning Needs legislation
- 3.4 The purpose of this self-evaluation was therefore to provide a framework for Panel Members to review four aspects:

What worked well

Identify what impact the Panel had

Areas for improvement

Member development needs

4. Self-Evaluation Questions

4.1 Members of the Panel used five questions as a framework to enable them to evaluate the work of the Schools Progress Review Scrutiny Panel:

- Q1. In terms of the work of the Panel, what were the highlights for you as individual Panel members during the past year?
- Q2. In your opinion, what impact did the Panel have in challenging and holding Schools to account?
- Q3. Are there any aspects of the Panel's work that could be undertaken differently in moving forward?
- Q4. What development needs do you have in order to support you in your role?
- Q5. Any general observations on the influence and / or impact of the work of the Panel on decision-making processes?

5. Conclusions

5.1 During October 2018, the Wales Audit Office published a report on scrutiny in the Council. It concluded that:

- *“...the Council has strengthened its overview and scrutiny function and is making arrangements to meet future challenges. We came to this conclusion because:-*
 - the Council is supportive of overview and scrutiny, and arrangements necessary to help overview and scrutiny members meet future challenges are being put in place;*
 - overview and scrutiny committee practice is improving, the range of evidence sources they draw on has increased, and scrutiny committees forward work programmes align with the work of the Executive; and*
 - the overview and scrutiny function is contributing to improvements in performance and decision-making, and the Council regularly evaluates its effectiveness...”*

5.2 On the 22 March 2019, Panel Members had an opportunity to provide observations on the Schools Progress Review Scrutiny Panel. Key points arising from the session were :

Q1. In terms of the work of the Panel, what were the highlights for you as individual Panel members during the past year?

Meeting and hearing directly from school Headteachers on a regular basis about the performance of specific schools.

Meeting with Headteachers, Chair of Governors and officers from GwE. The information provided is very useful to gain an overview of how school performance is supported and monitored.

Comparing approaches taken by different Head teachers and Chairs of Governors.

The Panel has undertaken its role in a competent and professional manner and I believe it has had a positive effect on developing links and an understanding between Members and Head teachers.

Being able to meet with a variety of Head teachers and Chair of Governors. The Panel is able to meet with schools categorised in the Red, Amber, Yellow and Green categories.

Being able to consider school performance and matters affecting schools on the Island with my fellow Councillors in an open and frank way.

Q2. In your opinion, what impact did the Panel have in challenging and holding Schools to account?

The Panel has contributed to monitoring the performance of Schools. It has been able to provide constructive views directly to Headteachers and Chair of Governors on the performance of Schools.

The Panel is able to hear first-hand from GwE and the Learning Service who monitor and support schools performance. The officers do listen to Members concern and the link between the Panel, Learning Service, GWE and the schools allows matters to be addressed quickly which would otherwise be delayed.

By its nature school, performance is ultimately the responsibility of Headteacher and Governing Body. To address performance issues it requires a partnership between the Learning Service, GwE and Schools. I think the Panel provided a forum for everybody to focus on getting on with the job in hand.

The Panel is able to able to escalate matters to the attention of the Partnership and Regeneration Scrutiny Committee if it considers appropriate. The Panel provides regular progress reports to the committee

Q3. Are there any aspects of the Panel's work that could be undertaken differently in moving forward?

Members do greatly value the opportunity to question School Headteachers at formal Panel meetings. Attending schools would give Members an opportunity to see schools operate in practice but not at the expense of not having any formal Panel meetings.

There is a need to hear from the pupils at schools to hear what they think.

I am willing to attend activities arranged by GwE in order for me to enhance my understanding of education matters.

Q4. What development needs do you have in order to support you in your role?

A need to know about the new Well National School Curriculum

Development sessions provided by the Senior Manager (School Standards and inclusion) since July 2017 has been very good. We should continue doing the same.

As well as being Panel Members, all of us are also School Governors. I think more development on the role of school Governors would be appropriate

It would be useful to receive a development session on how funding is allocated to schools and how the schools set their annual budgets.

Q5. Any general observations on the influence and / or impact of the work of the Panel on decision-making processes?

The Panel is working well. There is always a need to adapt but Members are open to suggestions.

I am aware now of the important role GwE plays in supporting schools.

The work of the Panel has to continue. Education is a vital service and Members need a forum like this to encourage and, if necessary, insist on specific steps to be undertaken to achieve improvement.

Partnership working between schools, Learning Service and GwE is vital. I think the best performing schools appreciate this. The Panel has a role to play in making sure everybody works together.

6. NEXT STEPS

6.1 The Panel's overriding duty is to help schools in providing learners with the best possible education. To enable the Panel to undertake its duty it requires information on a wide variety of matters affecting schools together with a practical, knowledge as to what is happening on the ground.

6.2 The focus of the Panel's work adapt to meet the new Education Curriculum in Wales. The introduction of the new curriculum will be an ongoing process between now and 2022. The curriculum will have more emphasis on equipping young people for life. It will build their ability to learn new skills and apply their subject knowledge more positively and creatively. A new digital competence framework is also to be introduced to prepare pupils to the opportunities and risks that an online world presents. Another important aim of the new curriculum is that teachers will have more freedom to teach in ways they feel will have the best outcomes for their pupils.

6.3 The Panel will continue to meet but will develop shadowing arrangements with GwE and visit to schools.

THEME	HOW
Link with Monthly Member Briefing Sessions	<ul style="list-style-type: none"> Strengthen the link between work of Panel and Member Briefing Sessions
Shadowing GwE activities	<ul style="list-style-type: none"> Members to attend activities as per the circulated schedule (Spring Term 2019). Updated schedule to be circulated to Panel Members on activities during Summer Term 2019.
Panel Forward Work Programme	Add the following: <ul style="list-style-type: none"> Feedback by Members following attendance at GwE shadowing activities. Learning Services delivery/Improvement Plan Information on the New Education Curriculum in Wales Hear from pupils perspective via school visits Panel to continue to meet with school Head teachers and Chair Governors but to include more visits to schools
Panel Terms of Reference	<ul style="list-style-type: none"> Review Panel's Terms of Reference
Frequency of Meetings	<ul style="list-style-type: none"> Schedule a review of frequency of Panel meetings from May 2019 to April 2020
Member Development Needs	Potential Panel development session topics: <ul style="list-style-type: none"> New Education Curriculum in Wales Role of School Governors Performance monitoring of schools (continuation) Financial Pressure on Schools Developing Welsh language skills of pupils
Measuring Scrutiny Outcomes and Impact	<ul style="list-style-type: none"> Undertake a further self-evaluation by the Panel's Elected Members within the next 12 months

ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Partnership & Regeneration Scrutiny Committee
Date:	11th September, 2019
Subject:	Partnership & Regeneration Scrutiny Committee Forward Work Programme
Purpose of Report:	Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2019/20 and beyond
Scrutiny Chair:	Cllr Gwilym Owen Jones
Portfolio Holder(s):	Not applicable
Head of Service:	Lynn Ball, Head of Function (Council Business) / Monitoring Officer
Report Author:	Anwen Davies, Scrutiny Manager
Tel:	01248 752578
Email:	AnwenDavies@ynysmon.gov.uk
Local Members:	Applicable to all Scrutiny Members

1 - Recommendation/s
<p>The Committee is requested to:</p> <p>R1 agree the current version of the forward work programme for 2019/20</p> <p>R2 note progress thus far in implementing the forward work programme.</p>

2 – Link to Council Plan / Other Corporate Priorities
<p>Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the 2017/2022 Council Plan and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council’s improvement priorities.</p>

3 – Guiding Principles for Scrutiny Members
<p>To assist Members when scrutinising the topic:-</p> <p>3.1 Impact the matter has on individuals and communities [focus on customer/citizen]</p> <p>3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]</p> <p>3.3 A look at any risks [focus on risk]</p> <p>3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]</p> <p>3.5 Looking at plans and proposals from a perspective of:</p> <ul style="list-style-type: none"> • Long term • Prevention • Integration • Collaboration • Involvement

[focus on wellbeing]

4 - Key Scrutiny Questions

5 – Background / Context

1. Background

<p>1.1 Effective work programming is the bedrock of an effective local government scrutiny function¹. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:</p>

- | |
|--|
| <ul style="list-style-type: none"> i. Challenge around prioritising work streams ii. Need for a member-led approach and interface with officers. |
|--|

1.2 Basic principles of good work programming²
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- | |
|---|
| <ul style="list-style-type: none"> • Work programming should not be a “start-stop” process • Complementary work programmes for separate scrutiny committees • Balance between different methods of work • An effective process for reporting / escalating issues to the Executive • Input and views of internal stakeholders • Close working with the Executive • Links with the Annual Scrutiny Report (evaluation and improvement tool). |
|---|

2. Local context

<p>2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Senior Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:</p>

- | |
|--|
| <ul style="list-style-type: none"> • Strategic aspects • Citizen / other stakeholder engagement and outcomes • Priorities of the 2017/2022 Council Plan and transformation projects • Risks and the work of inspection and regulation • Matters on the forward work programme of the Executive. |
|--|

<p>Outcome: rolling work programmes for scrutiny committees which are aligned with corporate priorities.</p>

<p>2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is</p>
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¹ A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

² A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

considered an important vehicle to oversee these programmes and jointly negotiate priorities.

2.3 **“Whole council” approach to Scrutiny:** our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority’s governance arrangements:

- i. Supports robust and effective decision-making
- ii. Makes a tangible contribution to the Council’s improvement priorities
- iii. Continues to evolve

2.4 **2019/20 Municipal Year:** the Partnership & Regeneration Scrutiny Committee work programme for 2019/20 was confirmed by the Committee in June, 2019³.

3. Issues for consideration

3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2019/20 work programme is attached as **APPENDIX 1** to this report for reference and includes changes made to the work programme since the Committee last considered the document (13th June, 2019).

3.2 Where appropriate, items may be added to the Committee’s forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria:

- the Council’s strategic objectives and priorities (as outlined in the Council Plan 2017/2022)
- the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

6 – Equality Impact Assessment [including impacts on the Welsh Language]

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

7 – Financial Implications

Not applicable.

8 – Appendices:

Partnership & Regeneration Scrutiny Committee Forward Work Programme 2017/18 – 2018/19 – 2019/20.

9 - Background papers (please contact the author of the Report for any further information):

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW

³ A meeting of the Partnership & Regeneration Scrutiny Committee convened on 13th June, 2019

ITEMS FOR SCRUTINY → AUTUMN, 2019
[Version dated 03/09/19]

CORPORATE SCRUTINY COMMITTEE	PARTNERSHIP & REGENERATION SCRUTINY COMMITTEE
September, 2019 (11/09/19)	September, 2019 (change date of meeting 23/09/19 →11/09/19)
Qtr 1 Performance Monitoring: 2019/20	Monitoring of Social Care Contracts
Monitoring of Improvements in Children's Services / Progress Report of the Social Services Improvement Panel	Safeguarding Arrangements
Annual Performance Report (Improvement Plan) 2018/19	Schools' Progress Review Panel: Progress Report
Housing Allocations Policy (local connection)	
October, 2019 (23/10/19)*	Additional Meeting (24/10/19)
2020/21 initial budget proposals	Joint Local Development Plan – Annual Monitoring Report
Consultation Plan for the 2020/21 budget	Day Opportunities Strategy (learning disabilities) (next steps)
Finance Scrutiny Panel: Progress Report	Galw Gofal Annual Report
Review of Scrutiny Panels	Scrutiny of Partnerships – annual report on work of the Committee
November, 2019 (change date of meeting 04/11/19 → w/c 11/11/19)	November, 2019 (12/11/19)
Qtr1 Performance Monitoring: 2019/20	Community Safety Partnership Annual Report
	Additional Learning Needs Partnership – Gwynedd & Ynys Môn
	Use of Welsh Language in Internal Administration of the Council
	Public Services Board – governance arrangements

*May need to reschedule the meeting to ensure alignment with publication by Welsh Government of the Initial Settlement for 2020/21.

Items to be agenda'd:

Schools Modernisation Programme – Amlwch area / post-16 / Llangefni and Seiriol areas.
 Strategic Equality Plan 2020/24 (Partnership & Regeneration Scrutiny Committee, February 2020)



PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE WORK PROGRAMME: 2017/2018→2019/2020

Chair: Councillor Gwilym O Jones
Vice-Chair: Councillor Glyn Haynes

This document summarises the forward work programme of the Partnership and Regeneration Scrutiny Committee Work Programme for the period May 2017 onwards, as a rolling programme and purposeful Scrutiny planning tool. The forward work programme will be submitted to each ordinary meeting of the Scrutiny Committee for reviewing its content, consideration of new items or adjournment / withdrawal of items. Its purpose is also to ensure alignment with the forward work programmes of the Executive and Senior Leadership Team.

Contact: Anwen Davies (Scrutiny Manager)

Tel: 01248 752578 E-mail: AnwenDavies@ynysmon.gov.uk

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
2017						
May, 2017						
31 May 2017	Election of Chair of the Committee	To appoint Chairperson				
	Election of Vice-Chair for the Committee	To appoint Vice-Chairperson				
June, 2017						
27 June 2017	Annual Report of Communities First	Monitoring Performance				
	Vibrant and Viable Places Programme	Information / monitoring performance				
	Membership of Panels and Boards	Nominate Members		√ (Members)		
	Forward Work Programme	Review		√ (Members)		
October, 2017						
9 October 2017	Annual Report of the Community Safety Partnership	Monitoring Performance				
	Public Services Board (developing Anglesey and Gwynedd Wellbeing Plan)	Monitoring performance /policy development				
	Annual Report – Achievements against the Tenants Participation Strategy	Monitoring performance				
	Forward Work Programme	Review		√ (Members)		
November, 2017						
14 November 2017	Draft Well-being Plan: Anglesey and Gwynedd Public Services Board (Update)	Policy Development				
	Transformation of Culture Services	Pre-decision				√

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
	Report on Welsh in Internal Administration	Performance Monitoring				
	Scrutiny Panel: Schools Progress Review (Progress Report)	Monitoring performance	√			
	Forward Work Programme	Review		√ (Members)		
2018						
February, 2018						
Page 105	6 February 2018	Report – Anglesey Schools Performance 2016-2017	Monitoring performance			
		GwE - Annual Report 2016 / 2017	Monitoring performance			
		Scrutiny Panel: Schools Progress Review (Progress Report)	Monitoring Performance	√		
		Membership of the Scrutiny Panel: Schools Progress Review	-		√ (Members)	
		Forward Work Programme	Review		√ (Members)	
March, 2018						
8 March 2018	Draft Well-being Plan: Anglesey and Gwynedd Public Services Board	Policy Development				√
	Tenants Participation Strategy	Policy Development				√
	Forward Work Programme	Review		√ (Members)		
April, 2018						
10 April 2018	Additional Learning Needs Partnership – Gwynedd and Môn	Monitoring Performance				

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
	Forward Work Programme	Review		√ (Members)		
June, 2018						
Page 106	19 June 2018	Membership of Finance Scrutiny Panel and Education Transformation Board		√ (Members)		
		Annual Report of Communities First	Monitoring Performance			
		Community Regeneration Plans – Amlwch and Beaumaris	Performance monitoring [Corporate Scrutiny Committee resolution, 02/10/17]			
		Scrutiny of Partnerships	Monitoring Performance		√ (Members)	
		Scrutiny Panel: Schools Progress Review (Progress Report)	Monitoring Performance	√		
		Forward Work Programme	Review		√ (Members)	
July, 2018						
	9 July 2018	Medrwn Môn	Monitoring Performance			
		Anti-Poverty Strategy	Policy development			√
September, 2018						
	24 September 2018	Annual Report - Regional Partnership Board (Health and Social Services)	Monitoring Performance			
		Annual Report of the Community Safety Partnership	Monitoring Performance			
		Forward Work Programme	Review	√ (Members)		

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
October, 2018						
15 October 2018	North Wales Fire and Rescue Service	Consultation				
	North Wales Regional Emergency Planning Service	Monitoring Performance				
	Forward Work Programme			√ (Members)		
November, 2018						
13 November 2018	Nominate Member to Finance Scrutiny Panel	-		√ (Members)		
	Regional Homelessness Strategy	Pre decision scrutiny				√
	Additional Learning Needs Partnership – Gwynedd and Môn	Monitoring performance				
	Public Services Board- initial scrutiny of PSB governance and delivery structure	Monitoring performance				
	Forward Work Programme	Review			√ (Members)	
December, 2018						
12 December 2018	Anglesey Schools Standards 2017-2018	Monitoring performance				
	GwE - Annual Report 2017 / 2018	Monitoring performance				
	Scrutiny Panel: Schools Progress Review	Monitoring performance	√			
	Forward Work Programme	Review			√ (Members)	
2019						

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
February, 2019						
5 February 2019	North Wales Partnership Board (Part 9) - Role and background of the board and its influence on specific areas on Anglesey	Committee request (24/9/18)				
	Forward Work Programme	Review		√ (Members)		
March, 2019						
Page 108	12 March 2019	Joint Working between the Health Board and the Council –Focus on areas of joint working in the community	Monitoring performance			
		Public Services Board - scrutiny of progress on delivery of the Well-being Plan	Monitoring performance			
		Forward Work Programme	Review		√ (Members)	
April, 2019						
9 April 2019	Supplementary Planning Guidance- Maintaining and creating distinctive and sustainable communities	Pre-decision scrutiny				
	Scrutiny Panel: Schools Progress Review (Progress Report)	Monitoring Performance	√			
	Forward Work Programme	Review		√ (Members)		
June, 2019						
13 June 2019	Waste Management Contract	Pre-decision				

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
	Additional Learning Needs Partnership – Gwynedd and Môn	Monitoring Performance				
	Public Services Board Annual Report	Monitoring Performance				
	Forward Work Programme	Review		√ (Members)		
July, 2019						
11 July, 2019 [Extraordinary meeting]	Transformation of Supported Living Services (learning disabilities)	Pre-decision				
	Annual Report: Regional Partnership Board (Part 9: Health and Social Services)	Monitoring performance				
	Forward Work Programme	Review		√ (Members)		
September, 2019						
11 September 2019	Safeguarding Arrangements	Monitoring Performance				
	Monitoring of Social Care Contracts	Monitoring Performance				
	Schools' Progress Review Panel (Progress Report)	Monitoring Performance	√			
	Forward Work Programme	Review		√ (Members)		
October, 2019						
24 October 2019 [Extraordinary meeting]	Joint Local Development Plan – Annual Monitoring Report	Performance monitoring				
	Strategy for learning disabilities day opportunities (next steps)	Pre-decision				

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
	Annual Report: Galw Gofal	Monitoring Performance				
	Scrutiny of Partnerships – Measuring Impact (Scrutiny Unit report)	Self Evaluation				
November, 2019						
Page 110	12 November 2019	Additional Learning Needs Partnership – Gwynedd and Môn	Monitoring Performance			
		Community Safety Partnership Annual Report	Monitoring Performance			
		Public Services Board – scrutiny of governance and delivery structure				
		Use of Welsh Language in Internal Administration	Monitoring Performance			
		Forward Work Programme	Review		√ (Members)	
December, 2019						
12 December 2019	Schools Standards Report (Summer 2019)	Performance monitoring				
	GwE Annual Report 2018/19	Performance monitoring				
	Schools' Progress Review Panel (Progress Report)	Performance monitoring	√			
2020						
February, 2020						
4 February 2020	Medrwn Môn (to be confirmed)	Performance monitoring				
	Strategic Equality Plan	Pre-decision				

Date of Meeting	Item	Purpose	Scrutiny Panel Input	Engagement	Wellbeing of Future Generations	Executive / Full Council
	Forward Work Programme	Review		√ (Members)		
March, 2020						
10 March 2020	Joint Working between the Health Board and the Council (to be confirmed)					
	Forward Work Programme	Review		√ (Members)		
April, 2020						
7 April 2020	Additional Learning Needs Partnership – Gwynedd and Môn					
	Schools' Progress Review Panel (Progress Report)		√			
	Forward Work Programme	Review		√ (Members)		

TOPICS TO BE SCHEDULED	
To be confirmed	Modernisation of Non-Statutory Leisure Service (3 year period) (Pre-decision scrutiny- monitoring Performance)
To be confirmed	Extra Care Housing (Seiriol Area) - (Joint Report: Housing +Adults Social Services)
To be confirmed	North Wales Growth Deal
To be confirmed	North Wales Fire and Rescue Service: Anglesey Area
To be confirmed	North Wales Police: Anglesey Area
To be confirmed	North Wales Emergency Planning Service
To be confirmed	Invitation to North Wales Police and Crime Commissioner / North Wales Police
To be confirmed	Scrutiny Arrangements – Public Services Board (Annual Report) (June 2020)

